

# Attendance Handbook for School Personnel

---

## TABLE

ABUSE .....	27
ADOPTION .....	27
ALCOHOL/SUBSTANCE ABUSE .....	27
CHILD CARE .....	28
CLOTHING, FINANCIAL AID, FOOD & UTILITIES .....	28
DISABILITY SERVICES .....	29
EDUCATION RESOURCES .....	30
ELDERLY SERVICES .....	30
EMPLOYMENT & JOB TRAINING .....	31
HEALTH SERVICES .....	31
HOUSING .....	32
JUVENILE JUSTICE .....	33
LEGAL SERVICES .....	33
MENTAL HEALTH SERVICES .....	33
MENTORING .....	34
MIGRANT SERVICES .....	34
PREGNANCY/PARENTING EDUCATION .....	34
RESOURCES .....	35
SUPPORT GROUPS .....	36
TRANSPORTATION .....	37
YOUTH SERVICES .....	37

# Attendance Handbook for School Personnel

---

## **ABUSE**

ADAPT- Abolish Domestic Violence Alternatives and Prevention	534-4698
Children's Home Society	
•	Bartow (CPT & CAC) 519-3906
• Lakeland	413-3126
Department of Children and Families	619-4201
• Bartow	534-7100
• Lakeland	619-4201
Devereux Florida	
• Independent Living Program	298-5601
• Investigations & Protective Services	298-4400
• Therapeutic Foster Care	298-5601
Florida Abuse Hotline	1-800-962-2879
Guardian Ad Litem Program	534-4605
Gulf Coast Community Care	904-3000
Heartland for Children	519-8900
Kids Hope United	701-7444
Peace River Domestic Violence Shelter	413-2700
Peace River Rape Crisis	413 2707

## **ADOPTION**

Catholic Charities of Central Florida	
• Lakeland	686 7153
• Winter Haven	299-7983
Catholic Social Services Family Help	686-1651
Children's Home Society	413-3126
Florida Adoption Info Center	1-800-962-3678
Florida Baptist Children's Home	688-4981
Florida Department of Children and Families	
• Bartow	534-7050
• Lakeland	413-2186
National Adoption Center for Special Needs	1-800-862-3678

## **ALCOHOL/SUBSTANCE ABUSE**

<u>Education/Outpatient</u>	
ACTS	428-1520
Al-Anon Family Groups	687-3800
Alcoholics Anonymous	687-9275
• Baycare at Lakeland	859-9104
Central Florida Human Services	682-8211
Drug Court	
• Adult	534-4612
• Juvenile	534-4612
Drug Helpline	1-800-662-4357
Drug Prevention Resource Center	802-0777
Lakeland Centers	687-9900
Lakeland Regional Medical Center	687-1222
Mark Wilcox Center	291-5355
Mothers Against Methamphetamines	519-0000
MADD-Mothers Against Drunk Driving	285-8478

# Attendance Handbook for School Personnel

---

Narcotics Anonymous Helpline	683-0630
New Life Ministry	682-7842
Project Next Stop	533-2321
PRIDE Partnership of Polk County	294-1853
Tri County Human Services	709-9392
• Bartow (Detox)	533-4139
• Highland City	701-7373
• Lakeland (education)	665 5599
• Winter Haven	299-4357

## Residential-Central Florida Area

AGAPE House (Winter Haven)	863-299-7003
Center for Drug Free Living	407-425-8111
Adolescent-Orlando	407-521-2495
Women-Orlando	407-297-2010
Winter Haven Center for Psychiatry	800-723-3248
Florida Center for Addictions & Dual Diagnosis (Avon Park)	863-452-3858
House of Freedom Inc. (Kissimmee)	407-846-1152
La Amistad Behavioral Health Services (Maitland)	407-647-0660
New Horizon (Mulberry)	863-428-1520
Operation Par- Par Academy for Behavioral Change (St. Petersburg, FL)	1-888-727-6398
Osceola Counseling Center for Drug Free Living	407-846-5285
RASUW Center for Women (Winter Haven)	863-533 5860
Teen Challenge (Lakeland)	863-647-1944
Teen Challenge (Christian based) (Male-Bonifay, FL)	407-622-5200
(Female-Deland, FL)	
The Bridge (Auburndale)	863-965-6308

## CHILD CARE

### ARBORS

• Lakeland	577-2450
• Winter Haven	508-1100
Child Development Center of Polk County	683-6504
Child Find	534 0946
Head Start	
• Eloise	291-5316
• Lakeland	853-6027

## CLOTHING, FINANCIAL AID, FOOD & UTILITIES

AGAPE Food Bank	665-7074
Angel Food Ministries	
• Acts Ministries, Inc. (Winter Haven)	512-0762
• Breath of Life Christian Center (Kissimmee)	407-344-2522
• Davenport United Methodist Church (Davenport)	422-3568
• First Baptist Church of Eagle Lake (Eagle Lake)	534-1195
• New Beginnings World Wide Outreach Ministries (HC)	422-0107
• Ridge Assembly of God (Davenport)	420-7000
• Word of Life Christian Center (Bartow)	533-0007

# Attendance Handbook for School Personnel

---

Auburndale Relief Association	967-9711
Catholic Charities of Central Florida	
• Lakeland	686-7153
• Winter Haven	299-7983
Children's Clothes Closet	683-2086
Church Service Center	533-5822
Department of Children and Families (Access Florida-WAGES, Food Stamps, Medicaid)	866-762-2237
Family Emergency Service Center	294-1939
Farm Workers	967-9583
Frostproof Care Center	863-635-5555
HEARTH Program	534-0801
Help of Fort Meade	285-6600
HOPE Center	683-8182
Hunger Hotline	1-800-329-3663
Lake Wales Center	863-676-1949
Lake Wales Care Center	863-676-6678
Lakeland Vineyard Christian Fellowship	647-9706
Lighthouse Ministries	687-3705
Mulberry Community Service Center	425-1523
Polk County Social Services	534-5387
Polk Opportunity Council	
• Bartow	533-0015
Salvation Army	
• Lakeland	682-8179
• Winter Haven	291-5107
• Haines City	422-9640
SHARE Program	1-800-536-3379
Social Security Administration	1-800-772-1213
St. Ann's Catholic Church	863-422-4370
Talbot House Ministries	687-8475
Women, Infants and Children (WIC)	519-7542
The Outreach Center	665-7700

## **DISABILITY SERVICES**

Agency for Persons with Disability	413-3360
Center for Independent Living	413-2722
Department of Children and Families (Developmental Disabilities)	619-4236
Disabilities & Religion Project of FI, Inc.	682-2578
Disabilities Information & Referral	850-488-0059
Epilepsy Services of West Central FI, Inc	686-5880
Goodwill Industries-Adult Day Training	701-1351
March of Dimes Birth Defects Found'n of Polk County	687-8909
Polk County Association for Handicapped Citizens, Inc.	665-3846
Polk County School Board (ESE)	534-0930
Polk County Schools ESE Transitional Program	534-0922
Polk County Special Olympics	534-0955
Polk Training Center for Handicapped Citizens, Inc.	956-1620
School to Work Vocational Rehabilitation Program	680-5534
Social Security Administration	
• Lakeland	683-0611
• Winter Haven	293-2782

# Attendance Handbook for School Personnel

---

Special Needs Shelter Registration/Info	534-5600
Sunrise Community of Polk County	680-2817
TLC Retirement Residence	688-1196
Vocational Rehabilitation	
• Lakeland	680-5534
• Winter Haven	291-5280

## EDUCATION RESOURCES

Drug Prevention Resource Center	802-0777
Families of Faith	686-7755
Florida Diagnostic and Learning Resource Center	534-0950
Florida Virtual School	407-317-3326
HEARTH Program	534-0801
Home School Office	534-0024
Learning Resource Center	688-9477
Mark Wilcox Center	294-5355
Polk County Home School	534-0024
Polk County School Board (ESE)	534-0930
Polk Virtual School	534-7214
Teen Parent Program, Polk County Schools	
• Lakeland	499-2963
• Ridge Tech Center	419-3060

## ELDERLY SERVICES

Action Health Care & Staffing, Inc	680-2273
Amedisys Home Health Care	297-1873
American Association for Retired Persons	666-1908
Bartow Multi Purpose Center-Elderly Services	534-0393
Bay Area Behavioral Health Division	297-1702
Care Givers Home Health Services	
• Dundee	863-439-8215
• Lakeland	863-683-5574
Cornerstone Hospice	421-1482
Department of Children and Families (Adult Services)	534-0845
Evercare	813-818-3253
Experience Works	967-9631
Florida Baptist Adult Group Home	800-962-2873
Good Shepherd Hospice	297-1880
Independent Home Health Service	665-8866
Interim Healthcare Inc-Homemaker Assistance	619-8822
Lakeland Multi Purpose Center-Elderly Services	499-2606
Lake Morton Senior Center	687-2988
Neighborhood Service Center	294-5860
Polk County Elderly Services	534-5320
Seniors vs. Crime	413-3000
Retired Senior Volunteer Program	534-6729
Veterans Services	683-5627, ext.140
Volunteers in Service to the Elderly	284-0828
West Central Florida Agency on Aging	1-800-336-2226

# Attendance Handbook for School Personnel

---

## EMPLOYMENT & JOB TRAINING

### GED/ Career Training

East Area Adult School	965-5475
Farmworker Jobs & Education	291-5713
Job Corp	508-1100, ext 307
Life Skills Center	683-6279
• Lakeland	683-6279
• Winter Haven	439-2242
Luster All Vocational Training School	533-2359
Polk Works Young Leaders	
• Haines City	863-421-9346
• Lakeland	688-6162
• Winter Haven	508-1589
Ridge Career Center	419-3060
Travis Career Center	499-2700
West Area Adult School	499-2835
Youth Build	687-2911

### Employment

Displaced Homemakers Program	683-5627, ext 116
Polk Works One Stop Center	
• Lakeland	683-5627
• Winter Haven	508-1100

## HEALTH SERVICES

### Dental

Lakeland Volunteers in Medicine	688-5846
Polk County Health Department Dental Clinics	
• Auburndale	965-5400
• Bartow	534-7258
• Lakeland	413-2620
Traviss Career Center	499-2700

### Health Care & Medications

Florida KidCare	1-888-540-5437
Florida Medicaid	1-800-226-2316
Healthy Kids Corporation	534-5313 or 1-888-352-5437
MEDNET- Prescription Assistance Services	519-2042
MomCare Program (Healthy Start)	297-4481
Polk Health Care Plan	533-1111
Tri County Pharmacy	937-0480

### Medical

Central Florida Health Care, Inc.	
• Dundee	863-419-3330
• Frostproof Clinic	863-635-4891
Children's Medical Services	701-1151
Haley Center Faith Based Care	294-0985
Healthy Community Access Program	534-5640
Lakeland Volunteers in Medicine	688-5846

# Attendance Handbook for School Personnel

---

## Polk County Health Department

- Auburndale 965-5400
- Bartow 519-7916
- Haines City 421-3204
- Lake Wales 678-4131
- Lakeland 413-2620

## Vision & Hearing

All Children's Specialty Care of Lakeland	802-6600
Central Florida Speech and Hearing	686-3189
Central Florida Deaf Services	686-1221, ext 239
Deaf Service Center of Polk County	701-0544
Deaf Program of Tampa Bay Academy	813-677-2502
Florida Division of Blind Services	499-2385
Florida School for the Deaf and Blind	1-800-344 3732
Florida Vision Quest	499-2821
Our Children's Rehab Services Center	294-1429
Pediatric Therapy Services, Inc.	802-3800
Tampa Lighthouse for the Blind	813-251-2407
Traviss Career Center	499-2700, ext.268

## HOUSING

### Emergency Housing (Shelter)

#### Lighthouse Ministries

- Men 687-3705
- Women and Children 687-4076

#### Talbot House Ministries 687-8475

#### Salvation Army

- Lakeland 682-8179
- Winter Haven 291-5109

#### Women's Care Center 534-3844

### Housing Assistance

City of Lakeland Housing Division 834-3360

#### Habitat for Humanity

- Lakeland 688-4660
- Winter Haven 292-2256

#### Hearth Program 534-0801

Homeless Coalition of Polk County 687-8386

#### Housing Authority

- Bartow 533-6311
- Haines City 421-3680
- Lake Wales 676-7414
- Lakeland 687-2911
- Winter Haven 294-7369

Housing & Neighborhood Development 534-5240

Lake Wales Center 676-1949

Section 8 Housing 534-5240

Winter Haven Community Development 291-5895

# Attendance Handbook for School Personnel

---

## JUVENILE JUSTICE

Bay Area Youth Services	667-4701
Florida Department of Juvenile Justice Probation	534-7175
Juvenile Assessment Center	519-3655
Juvenile Detention Center	534-7020
Public Defenders Office	534-4200
State Attorney's Office	
• Juvenile Division	534-4904
Teen Court	534-4656
TIP Program (Lakeland Police Dept)	413-2051
Youth and Family Alternatives	499-2430

## LEGAL SERVICES

Child Support Enforcement Program	284-4410
Department of Revenue (Child Support)	1-800-622-5437
Domestic Violence Program-Injunction for Protection	534-4180
Florida Rural Legal Services	688-7376
Florida Four Legged Advocates	293-4007
Heart of Florida Legal Aid Society (Divorce)	519-5663
Polk County Clerk of the Court	534-4698
(ADAPT- Abolish Domestic Violence Alternatives and Prevention Techniques)	
(Dependency Mediation)	
(Family Mediation)	
(Positive Co-Parenting)	
Social Security Administration	1-800-772-1213
• Lakeland	683-0611
Victim's Assistance Office	534-4800

## MENTAL HEALTH SERVICES

Central Florida Human Services Center	682-8111
Lakeland Regional Medical Center for Counseling	687-1222
Mid Florida Center for Counseling	533-2321
National Alliance on Mental Illness of Polk County (NAMI)	413-2788
Park Place	407-846-0023
Peace River Center	
• Bartow	519-3750
• Lakeland	248-3300
Project Next Stop	533-2321
SEDNET	534-0934
Winter Haven Hospital Behavioral Health Division	294-7062
Wisdom for Living, Inc.	603-0350

### Crisis

Peace River Crisis Hotline	519-3744
Suicide Hotline	1-800-SUICIDE

### Bereavement/Grief

Bethany Center	802-0456
Cornerstone Hospice	291-5567



# Attendance Handbook for School Personnel

---

Good Shepherd Hospice 297-1880  
Innovations in Counseling 294-8845  
Life Path Hospice 682-0027

## MENTORING

Big Brothers/Big Sisters 682-5191  
Boys and Girls Club  
• Lakeland 686-1719  
• Winter Haven 967-1532  
Boys Scouts of America 533-2775  
City of Lakeland Parks & Recreation 834-6035  
Girls Inc  
• Lakeland (W. Highland) 682-3002  
• Lakeland (MLK Ave) 688-7671  
• Winter Haven 967-2864  
Girls Scouts of America 688-7648  
Gulf Coast Community Care 904-3000  
Parks and Recreation Department 534-4341  
Police Activities League 834-8970  
YMCA  
• North Lakeland 859-7769  
• South Lakeland 644-3528  
• Lake Wales 676-9441  
• Winter Haven 292-0922  
4 H of Polk County 519-8677

## MIGRANT SERVICES

Agricultural & Labor Program (ALPI) 956-3491  
Centro Campesino 967-9583  
East Coast Migrant Head Start Project 299-7100  
Farmworker Jobs & Education 291-5713  
Florida Department of Labor 291-5292  
Immigration Services 800-375-5283  
Migrant Education 534-0655  
Redlands Christian Migrant Associations 813-967-0223  
Social Security Administration 800-772-1213  
• Lakeland 683-0611

## PREGNANCY/ PARENTING EDUCATION

### Prenatal Care/Education

Catholic Charities of Central Florida  
• Lakeland 686 7153  
• Winter Haven 299-7983  
Central Florida Health Care 635-4891  
Exodus Women's Center 1-800-780-2229  
Healthy Start  
• Auburndale 965-3739  
• Bartow 534-7142  
• Lake Wales 678-4000  
• Lakeland 413-2620  
• Haines City 421-3210

# Attendance Handbook for School Personnel

Healthy Start Coalition of Hardee, Highlands and Polk Counties 297-3043  
Lakeland Parents of Multiples 648-5533  
Lakeland Regional Medical Center 687-1100

March of Dimes 687-8909  
New Creation Pregnancy Center 683-2341  
Planned Parenthood 665-5735  
Pregnancy Health Center 682-5763  
Polk County Health Department  
• Auburndale 965-5400  
• Bartow 519-7916  
• Haines City 421-3214  
• Lake Wales 678-4131  
• Lakeland 413-2620  
• Winter Haven OB/GYN Clinic 291-5220/5217  
Regency Medical Center 294-7010  
Teen Parent Program, Polk County Schools  
• Lakeland 499-2963  
• Ridge Tech Center 419-3060

## Breast Feeding Support

Healthy Start  
• Auburndale 965-3739  
• Bartow 534-7142  
• Lake Wales 678-4000  
• Lakeland 413-2620  
• Haines City 421-3210  
La Leche League of Lakeland 680-1118  
Lakeland Regional Medical Center 687-1100  
Regency Medical Center 294-7068  
Women, Infants & Children (WIC)  
• Auburndale 965-5452  
• Bartow 519-7542  
• Haines City 419-3250  
• Lake Wales 678-4013  
• Lakeland 413-2638

## Parenting

Alternative Behavioral Concepts 551-3300  
Devereux Early Childhood Assessment Program 519 8900, ext 223  
Family Fundamentals 686-1221  
Healthy Families Polk 603-6461  
GoGrandmaGo 644-8239  
Gulf Coast Community Care 904-3000  
Peace River Center  
• Bartow 519-3750  
• Lakeland 248-3300  
Positive Co-Parenting 534-4698  
Winter Haven Behavioral Health 291-3611  
Youth and Family Alternatives 499-2430

## RESOURCES

Department of Children and Families Abuse Hotline 1 800 96ABUSE  
Family Fundamentals 686-1221  
Healthy Communities Access Program 534 5640  
Heartland for Children 519-8900

# Attendance Handbook for School Personnel

One Today Polk 397 9286  
United Way 648-1500

## SUPPORT GROUPS

A Differently Abled National Alliance for Mentally Ill 686-1221, ext. 221  
Aids Support Group 291-3737 or 678-1106  
Alzheimer's Support Groups 294-3144 or 299-1064  
Alliance for the Mentally Ill 667-2068  
Amputee Support Group 293-1121, ext. 1171  
Aphasia Support Group 293-1121, ext 2726  
Bounce- When life gets you down-bounce back 409-5049  
Brain Injury Support Group 293-1121  
Breast Feeding Class 687-1100, ext.2097  
Breathe Better with Support 965-5400  
Cancer Support Group 291-6705  
Diabetes Information and Support Group 676-1433, ext. 4166 or 284-1604  
Domestic Violence Support Group 294-5318  
Eating Healthy for Life 676-1433, ext. 4166  
Epilepsy Support Group 686-5880  
Family & Caregivers Support Group 294-7056, ext. 3673  
676-1433, ext. 4166  
299-5170, 676-1433, ext. 4166  
Fibromyalgia Support Group 294-7020  
First Months Club for Parents 294-7020  
First Steps Club for Parents 297-1877  
Grief Support Group 644-8239  
GoGrandmaGo 409-5049  
Heads Up-Keeping Parents in the Loop 324-3186  
Lifelink Donor Awareness & Support Group 956-3904  
Lupus Information and Support Group 291-6705  
Man to Man Prostate Cancer Support Group 413-2788  
National Alliance on Mental Illness of Polk County 687-1100, ext. 2097  
Newborn Care Class 293-1121, ext.1511  
Ostomy Club 686-1221, ext. 221  
Parent Support Group (Foster Parent Association) 686-1221, ext. 221  
Parental Encouragement for Autistic Children Everywhere 297-1706  
Parkinson's Support Group 325-9742 or 294-7044  
Perinatal Bereavement 687-1100, ext. 2097  
Prepared Childbirth Weekday Course 284-1985  
Pulmonary Rehab Support Group & Class 299-5025  
Rape Crisis Support Group 297-1807  
Stroke Support Group 293-6429  
Support Group for the Blind 687-1100, ext.2097  
Teen Prenatal Classes 357-7238  
Thyroid Interest Group 291-6705  
Woman to Woman (Breast Cancer Support Group)

Support Group Resources  
Family Fundamentals 686-1221  
Lakeland Ledger  
Lakeland Regional Medical Center 687-1100  
Peace River Center 519-0575  
Winter Haven Hospital Behavioral Health Division 293-1121  
Winter Haven Hospital 293-1121

# Attendance Handbook for School Personnel

---

## TRANSPORTATION

Citrus Cars	
Citrus Connection	508-1100, ext 342
• Handy Bus (Lakeland)	688-5438
• Polk County Transit Services	688-7433
Department of Motor Vehicles	499-2323
Florida Medicaid	1-800-226-2316
Polk County Human Services (Medicaid)	534-5200
Polk County Transit Services	534-5500

## YOUTH SERVICES

### Day Treatment/Schooling

Associates Marine Institutes (AMI Lakeland)	682-7600
Bill Duncan Excel Center	499-2860
Don Woods Excel Center	421-3325
Foundation Charter School	682-8111
PACE School for Girls	688-5596
PACE Program	967-7596
Polk County Sheriff's STAR One Day Boot Camp	519-3995

### Residential/Shelter

Anchor House Ministries	665-1916
Family Health Line	1-800-451-2229
Florida Baptist Children Homes	698-8811
Florida Sheriff's Youth Ranch	533-7557
George Harris Youth Shelter	595-0220
New Horizons	428-1520
Polk County Sheriff's STAR Boot Camp (court order)	519-3995
Tampa Bay Academy	813-677-6700
University Behavioral Center (Orlando)	407-281-7000