Technology Tips for Success

We are using ClassLink this year. This is a dashboard with app buttons your child will use in remote learning. The nice thing about this platform is that once your child has logged into ClassLink, their usernames and passwords to all of the apps inside of it are already loaded. This means that they just click the app button they want to use, and the program will log them in automatically!

• If using a Chromebook, ClassLink appears automatically upon login to the machine.

•If you are using any other device, you can find a link to ClassLink on our AES homepage! When you click the link, just log in using your 10-digit username and password (date of birth in MMDDYYYY format) and you will be ready to go!

Our AES homepage is a valuable resource for you. We have posted buttons right on the homepage that most teachers use every day! In addition, we have grade level backpacks that house buttons that link to programs that the grade levels use frequently.

We are also using Canvas this year. This platform is where you will find assignments, lessons, and even videos from your child's teacher. We are learning to use this program, so you may find that to start, there are just a few things on the Canvas platform. As we learn, you will notice that we will continue to build more and more content on this platform.

•You can access Canvas through ClassLink by simply clicking on the Canvas button on the dashboard. When going to Canvas through ClassLink, just click the button and you will be automatically logged in.

You can also access Canvas through the PowerSchool button on our AES homepage. When you click the link, just log in using your 10-digit username and password (capitalized first initial, lower case last initial, MMDDYYYY - ex: Hp07311980)) to log in.

We are going to provide meeting times between students and teachers using Google Meet. You can access Google Meet several ways:
  •There is a button in ClassLink, or
  •There is a button on our AES homepage, or
  •The website is https://meet.google.com/

The teacher will send out a code so that you can get into the meeting. Just click "Join a Meeting" and type in the code. When you are trying to participate in a Google Meet, it is best not to be logged into Google under a personal account. If you are logged in under a personal Google account, you will run into issues with gaining access to the Google Meet.   If you are having trouble logging into a Google Meet, you can call in using your phone! You won't have the video, but you will at least be able to hear. Ask your child's teacher for the phone number for the meet. Remember this: If your mobile device can access G Suite, you can use that device to join a class video meeting.

Technology Tips for Success

Chromebooks are computers that run on the Chrome platform without being a full-blown PC. You must be connected to the internet to utilize the Chromebook.

Be sure to only log in to the Chromebook using your RCSS email account.
• Your username is your 10-digit lunch number and your password is your birthday (MMDDYYYY).

Follow these directions to connect your Chromebook to Wifi.

Connect your Chromebook to Wi-Fi
To connect to the Internet, use a compatible Wi-Fi network.

Step 1: Turn on Wi-Fi
1. At the bottom right, select the time.
2. Select Not Connected 📶.
   Note: If you see your Wi-Fi network name and a signal strength, your Chromebook is already connected to Wi-Fi.
3. Turn on **Wi-Fi**.
4. Your Chromebook will automatically look for available networks and show them to you in a list.

Step 2: Pick a network and connect

Connect to an open network ⌃

   Select the Wi-Fi network 📶.
   Remember, your information might be visible to other people on this network.

Connect to a secure network ⌃

   1. Select the secure Wi-Fi network 📶.
   2. Type the network password.
   3. Select **Connect**.

If your Chromebook is not working properly, some common troubleshooting tips are:
• Restart your Chromebook,
• Clear your history & cookies

In Chrome
1. On your computer, open Chrome.
2. At the top right, click More ⋮ .
3. Click **More tools** > **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click **Clear data**.

• As a last resort, force a shut down:
   • Press & hold the power button for 10 seconds, then power it back on.
• If you've tried all the troubleshooting tips you can and it still isn't working, contact your teacher for help. They will be responsible for submitting a help ticket with the RCSS Technology Department. (Include a phone number.)

Take care of your Chromebook! Keep it in a safe location when not in use. *(Keep away from pets and babies.)* Avoid eating & drinking near your device.