



**SCHOOLDUDE.**

# Maintenance Direct Requester Guide

## How to Register/Log in

- Open your Internet Browser (Chrome, Firefox, etc). Click on the following link, or copy and paste it into the web browser: <https://www.myschoolbuilding.com/myschoolbuilding/mygateway.asp?acctnum=1371662848> (You may also find the work order link on the LDOE website at [http://www.lagunaed.net/links/work\\_orders](http://www.lagunaed.net/links/work_orders))
- If you are a returning user, enter your Email Address and Password. Click Sign In  
If you have forgotten your password, click the Forgot Password? Link and enter your email address.
- We'll send you instructions for resetting your password.

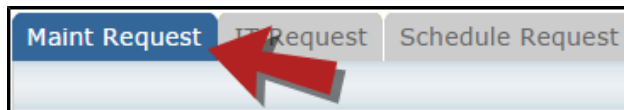
A screenshot of a login form. It has two input fields: "Email" with the placeholder text "your\_email@lagunaed.net" and "Password" with a masked password ".....". To the right of the password field is a "Sign" button. Below the password field is a link that says "Forgot Password?".

- If you are submitting your first request, you must enter registration information first. **\*Note: Your registration will be complete after you submit your first work request.**
  - Enter the Account Number provided by your Administrator.
  - Enter your First and Last Name, as well as your Phone Number and Email Address.
  - Type the Password you would like to use to log into your SchoolDude account and confirm it. The password you choose must be 6 characters long.
  - Click Register to go to the work order request form.

A screenshot of a registration form titled "Register". It contains several input fields: "Account Number" (pre-filled with "1371662848"), "First Name" (pre-filled with "Joe"), "Last Name" (pre-filled with "Requester"), "Phone Number" (pre-filled with "555-555-5555"), "Email" (pre-filled with "joe.requester@schooldistrict.edu"), "New Password" (masked with "....."), and "Confirm Password" (masked with "....."). Below the password fields is a note: "Passwords are case sensitive and must be at least six characters long." At the bottom of the form is a "Register" button.

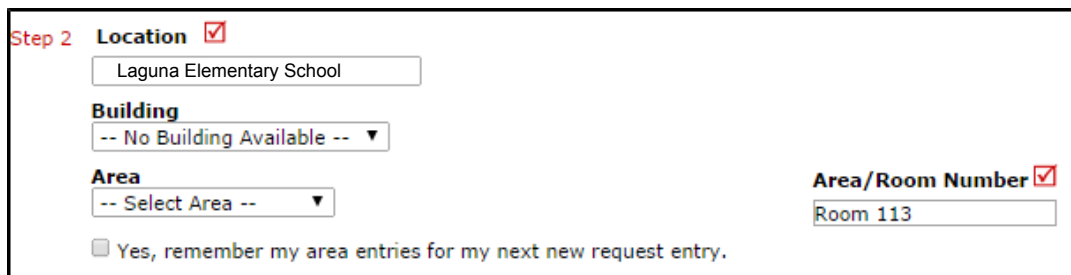
# How to Submit a Request

- Make sure you are on the Maint Request tab at the top of the screen.

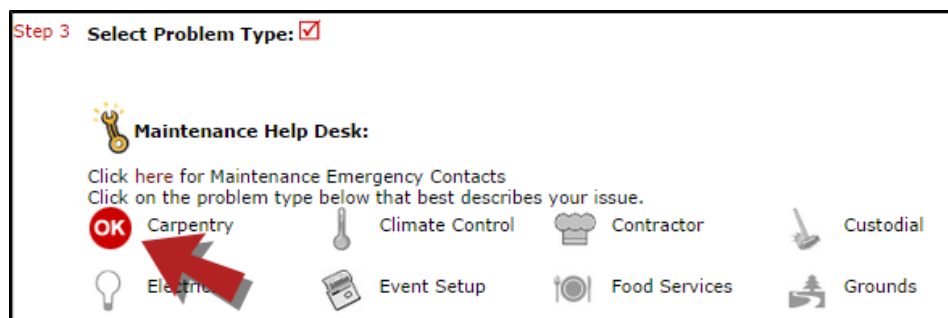


**\*Note: Any field marked with a red checkmark is a required field.**

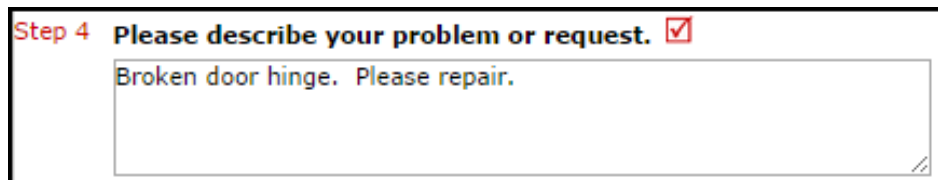
- Step 1 : These fields will already be filled in with your contact information according to how it was entered upon registration.
- Step 2 : Click on the drop down arrow and highlight the Location where the work needs to be done. Do the same for Building (if available) and Area. Also, be sure to type in the area description or room number in the Area/Room Number field.



- Step 3: Select the Problem Type that best describes the request/issue you are reporting.



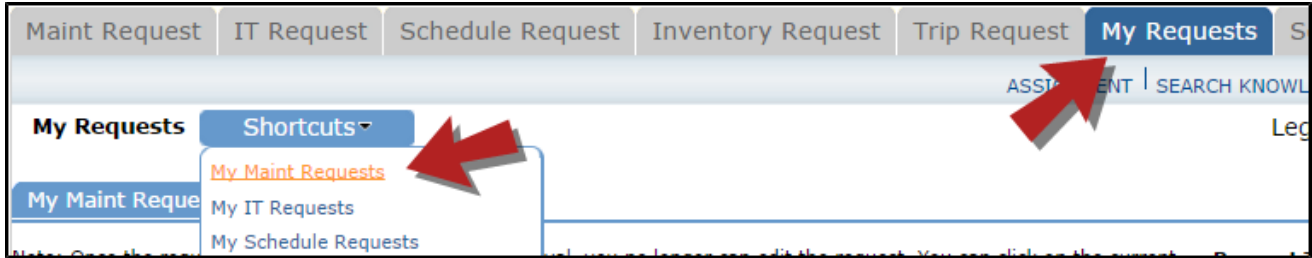
- Step 4: Type in a description of the problem.



- Step 5: Enter a time that you are available for the Maintenance or I.T. Staff to come by.
- Step 6: Select a Purpose for the work if necessary. This will default to Reactive Maintenance.
- Step 7: Enter the date you would like to have the work completed by.
- Step 8: Select the Budget that will apply to costs related to this work request.
- Step 9: Attach a file to your request if necessary (i.e. a picture of damage or setup diagram).
- Step 10: Type in the Submittal Password: **laguna**
- Step 11: Click the Submit button.

# My Request Tab

You can view any requests that you have entered into the system by clicking on the My Requests tab. Hover your mouse over the Shortcuts link and click on My Maint Requests. You will see a listing of any requests that you have entered into the system. You are also able to print out a listing of your requests by clicking on the printer icon.



On the My Requests page you will see up-to-date information on your requests including the current status, work order ID number, and Action Taken notes. You can click on the number next to the status description in the Request Totals section to see all of your requests marked with that status. You can also search for any work order request by typing a key word into the Search box and clicking Go.

**My Maint Requests**

Note: Once the request is assigned to someone for approval, you no longer can edit the request. You can click on the current assigned person name to send email and request changes on your request.

**Request Totals**  
 1 New Request  
 1 Work In Progress

Search for:

Search this results for:

1 - 2 of total 2 listed

Status	Location	Action Taken	Complete Date
WOID	Building	Assigned To	
Area	Description	Request Date	
Area Number		Type	
Purpose			
New Request 157	ABC High School Classroom Room 125	No Action Note 5/17/2012	
Work In Progress 149	ABC High School Classroom Room 123	No Action Note 2/12/2010 Heating/Ventilation /Air Conditioning	