

## Odysseyware & Edgenuity Frequently Asked Questions

*In Elmore County, we believe that parents should be afforded options when deciding on their child's education. Because we know you have questions, we have a compiled list of FAQs that we hope will help you in this very hard decision. Please know that we are here to help and support you in any way that we can. Every Student Empowered, Every Student Succeeds!*

- **Option 1:** TRADITIONAL face-to-face instruction
- **Option 2:** VIRTUAL platforms connected to the base school:
  1. Grades K - 5: Odysseyware
  2. Grades 6-12 : Edgenuity

### FAQ'S for Parents

Q: Is Odysseyware and Edgenuity the same as the E.D.G.E. virtual school that I've read and heard about?

No. They are totally different. If your child is enrolled at a base school, and you choose the virtual option, then your child will be using Odysseyware (K - 5th grades) or Edgenuity (6th-12th grades). There is nothing to be done to register your child for either of these virtual platforms.

If you wish to participate in athletics, please contact the base school to discuss the best option for your child.

Q: Where or how can I find out more about Odysseyware? I'm concerned about rigor, content, etc.

A: To help K-5th parents in their decision, Elementary and Middle schools will have the following information and video tutorials uploaded on their websites, and our county website at [www.elmoreco.com](http://www.elmoreco.com). We have also provided three student tutorials as well. Below is the parents' information:

- **Parent Userguide (pdf format):**
- <https://glndocs.s3.amazonaws.com/odw/TRupdates/Parent-User-Guide.pdf?pdf=Parent-User-Guide>
- **Parent Video tutorials:**

1. MEET ODYSSEYWARE: A PARENT'S INTRODUCTION:  
<https://www.odysseyware.com/training-resources/meet-odysseyware-parents-introduction>
2. HOW TO VIEW YOUR CHILD'S PROGRESS IN COURSES AND ASSIGNMENTS:  
<https://www.odysseyware.com/training-resources/parent-portal>

Q: How do I get my Chromebook?

A: Contact your child's school principal. They are making arrangements to get these to our Virtual students before classes start.

Q: What if I want to do virtual, but need wifi? How do I find out about hot spots around my area?

A: On the county website, under COVID, as well as the front page of our site, you will see a map of all the hotspots that have been placed around the county thus far: <https://blog.elmoreco.org/2020/04/03/partnership-yields-broadband-hotspot-opportunities-and-interactive-map/>

As the situation progresses, there may be other wifi options as well. Please contact your base school's principal.

Q. If I initially chose a virtual platform (Odysseyware) for my child, but then want to go back into the base school after a couple of days, or even weeks, what steps do I need to take if I want to enroll my child back into the traditional, brick-and-mortar setting? Do I have to wait an entire 9 weeks or entire semester?

A. In Elmore County, we want to make sure that our families have fluidity and can adjust their decision if Odysseyware or Edgenuity is not for them. All the parent/guardian has to do is contact your base school's principal, and then allow a week for schedule placement for traditional face-to-face learning. We do not, however, allow "jumping back and forth" between virtual and traditional on a continuous basis.

Q. How do I sign up for Odysseyware or Edgenuity?

A. Go to your base school's website and locate the virtual registration link or, you can sign up here: <https://forms.office.com/Pages/ResponsePage.aspx?id=QeWkqL-sP0mguMOfIahNL6HNI8YWe5pCrouuLAdau2tUQjJQMEhPR11FNFhIVkxTRjVMTzUxRDE5Wi4u>

Q. What if I have other questions that aren't on these FAQ's?

A. Contact your base school for help. The principal or his/her designee can assist you.