

Client Experience and Utilization



Current Effective Date: 07/01/2017 **Current Term Date:** 12/31/2999
Current Renew Date: 07/01/2017
Client Policy ID: 0911496

Selection Parameters
Client ID: 423780
Incurred Date Range: 1/1/1753 To 12/31/2999
Business Category: Stand Alone

Values on Report
 07/2017 To 08/2017
 Stand Alone

Lake Havasu Schools Employee

Incurred Month	Number of Subscribers	Number of Members	Collected Revenue	Incurred Claim*	BCR	Claim Count	Average Cost Per Incurred Claim*
07/2017	461	702	\$3,341.15	\$3,577.57	107.1%	49	\$73.01
08/2017	462	705	\$3,349.61	\$8,033.95	239.8%	32	\$251.06
Totals:			\$6,690.76	\$11,611.51	173.5%	81	\$143.35

* Incurred claims include a reserve/IBNR (incurred but not reported)

Client Claim and Member Summary Counts of Paid Procedures, Accessing and Eligible Members



Client Effective Date: 07/01/2017
 Client Renew Date: 07/01/2017
 Client Policy ID: 0911496

Selection Parameters
 Client ID: 423780
 Date of Service Range: 7/1/2017 To 8/31/2017

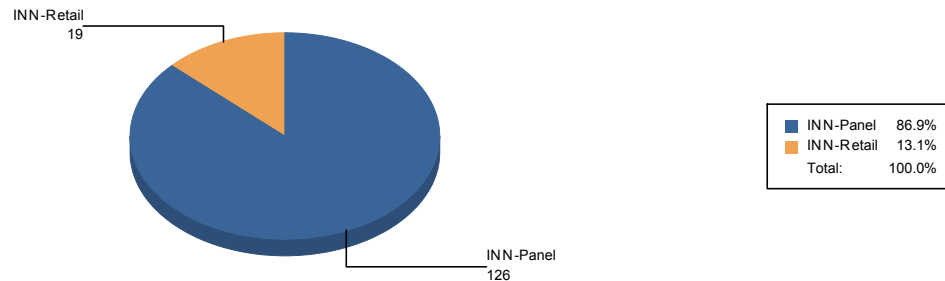
Values on Report
 423780
 7/5/2017 To 8/28/2017

Lake Havasu Schools Employee

Office Type	Examination		Frames	Contact		Lens					Total by Provider Network	% of Total Provider Network	
	Exam	Related Service		Lens	Fit	Single	Bifocal	Trifocal	Progressive	Multifocal			Options
INN-Private Practice	37	0	16	29	4	11	2	0	3	0	24	126	86.90%
INN-Retail	3	0	3	2	1	2	0	0	1	0	0	12	8.28%
INN-Walmart	1	0	3	0	0	2	0	0	1	0	0	7	4.83%
In Network Services	41	0	22	31	5	15	2	0	5	0	24	145	100.00%
Total Services	41	0	22	31	5	15	2	0	5	0	24	145	100.00%
% of Total Services	28.28%	0.00%	15.17%	21.38%	3.45%	10.34%	1.38%	0.00%	3.45%	0.00%	16.55%		

Accessing Rate	Accessing Members	Average Eligible Members	Accessing Members / Avg. Eligible Members
Member Count	50	704	7.11%

Total Procedure Count by OfficeType



Lake Havasu Schools Employee Dashboard



Active Vision

Client Effective Date: 07/01/2017
 Client Renew Date: 07/01/2017
 Client Policy ID: 0911496

Selection Parameters

Client ID: 423780
 Date of Service Range: 1/1/2017 To No Upper Value
 Group ID: 2944352

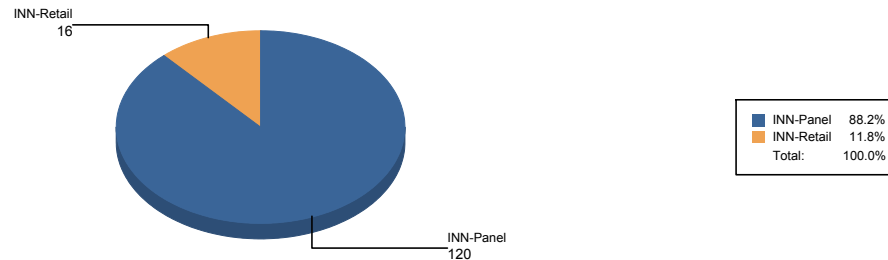
Values on Report

423780
 7/5/2017 To 8/28/2017
 2944352

Group Paid Procedures Summary Counts

Office Type	Examination		Frames	Contact			Lens					Total by Provider Network	% of Total Provider Network
	Exam	Related Service		Lens	Fit	Single	Bifocal	Trifocal	Progressive	Multifocal	Options		
INN-Private Practice	34	0	16	26	4	11	2	0	3	0	24	120	88.24%
INN-Retail	3	0	3	2	1	2	0	0	1	0	0	12	8.82%
INN-Walmart	0	0	2	0	0	2	0	0	0	0	0	4	2.94%
In Network Services	37	0	21	28	5	15	2	0	4	0	24	136	100.00%
Total Services	37	0	21	28	5	15	2	0	4	0	24	136	100.00%
% of Total Services	27.21%	0.00%	15.44%	20.59%	3.68%	11.03%	1.47%	0.00%	2.94%	0.00%	17.65%		

Total Procedure Count by OfficeType



Group Accessing and Eligible Members

Accessing Rate	Accessing Members	Average Eligible Members	Accessing Members/Avg. Eligible Members
Member Count	46	647	7.12%

Active Vision

Plan VL001

Selection Parameters

Client ID: 423780
 Date of Service Range: 1/1/2017 To No Upper Value
 Group ID: *
 Product Number: *

Values on Report

423780
 7/5/2017 To 8/28/2017
 2944352
 VL001

Top Five Utilized Providers

Provider Name and Address	Service Count
STUART B ADAMS	
383 SOUTH LAKE HAVASU AVE LAKE HAVASU CITY, AZ	67
STEPHANIE WOO	
383 SOUTH LAKE HAVASU AVE LAKE HAVASU CITY, AZ	53
NATIONWIDE VISION INSIDE JCPENNEY #33506 GENERAL OPTICIAN	
5651 HIGHWAY 95 N LAKE HAVASU CITY, AZ	8
JAMES RUCH	
5651 HIGHWAY 95 N LAKE HAVASU CITY, AZ	4
WALMART VISION CENTER #1364	
5695 HIGHWAY 95 Lake Havasu City, AZ	4

Price Protection Utilization*

Category Price Protection Description	Saving Through Price Protection			Service
	Retail	Average Surcharge	Savings From Retail	Count
Coatings				
Tint	\$25	\$4	\$22	1
UV Coating	\$30	\$4	\$26	1
Standard Anti-Reflective Coating	\$75	\$8	\$804	12
Premium Anti-Reflective Coating	\$125	\$16	\$109	1
Platinum Anti-Reflective Coating	\$150	\$0	\$300	2
Lenses				
Deluxe Progressive	\$275	\$4	\$271	1
Premium Progressive	\$400	\$31	\$1,108	3
Materials				
Polycarbonate				
Polycarbonate Lenses for Children	\$124	\$0	\$124	1
Polycarbonate Lenses for Adults	\$125	\$0	\$625	5
Price Protection Savings To Members			\$3,389	27

Benchmark of Discounts Utilized

- ▶ Contact Lenses: number of boxes (purchased through the website) 24,028
- ▶ Lasik: Number of Calls to 1-888-563-4497 8,214
- ▶ Lasik: Visits to [http: www.uhclasik.com](http://www.uhclasik.com) 49,498

*Most other lens options are offered with at least a 20% discount off of retail. Check with your provider. May not apply at some locations.

Lake Havasu Schools Employee Dashboard



Early Retiree Vision

Client Effective Date: 07/01/2017
 Client Renew Date: 07/01/2017
 Client Policy ID: 0911496

Selection Parameters

Client ID: 423780
 Date of Service Range: 1/1/2017 To No Upper Value
 Group ID: 2944354

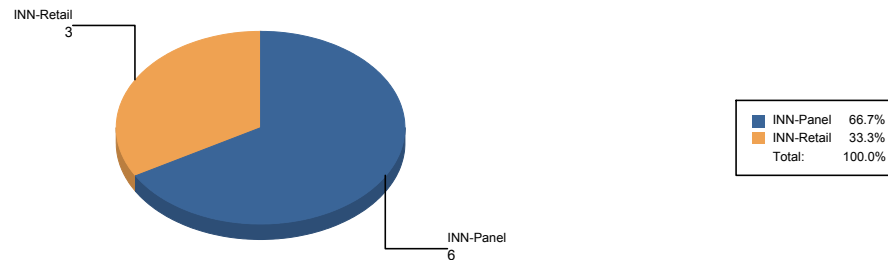
Values on Report

423780
 7/13/2017 To 8/23/2017
 2944354

Group Paid Procedures Summary Counts

Office Type	Examination		Frames	Contact			Lens					Total by Provider Network	% of Total Provider Network
	Exam	Related Service		Lens	Fit	Single	Bifocal	Trifocal	Progressive	Multifocal	Options		
INN-Private Practice	3	0	0	3	0	0	0	0	0	0	0	6	66.67%
INN-Walmart	1	0	1	0	0	0	0	0	1	0	0	3	33.33%
In Network Services	4	0	1	3	0	0	0	0	1	0	0	9	100.00%
Total Services	4	0	1	3	0	0	0	0	1	0	0	9	100.00%
% of Total Services	44.44%	0.00%	11.11%	33.33%	0.00%	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%		

Total Procedure Count by OfficeType



Group Accessing and Eligible Members

Accessing Rate	Accessing Members	Average Eligible Members	Accessing Members/Avg. Eligible Members
Member Count	4	53	7.55%

Early Retiree Vision

Plan VL001

Selection Parameters

Client ID: 423780
 Date of Service Range: 1/1/2017 To No Upper Value
 Group ID: *
 Product Number: *

Values on Report

423780
 7/5/2017 To 8/28/2017
 VL001

Top Five Utilized Providers

Provider Name and Address	Service Count
STUART B ADAMS	
383 SOUTH LAKE HAVASU AVE LAKE HAVASU CITY, AZ	4
STEPHANIE WOO	
383 SOUTH LAKE HAVASU AVE LAKE HAVASU CITY, AZ	2
WALMART VISION CENTER #2051	
3396 N. STOCKTON HILL RD KINGMAN, AZ	2
TAMELA R BURRELL	
3396 N. STOCKTON HILL RD KINGMAN, AZ	1

Price Protection Utilization*

Category Price Protection Description	Saving Through Price Protection			Service Count
	Retail	Average Surcharge	Savings From Retail	
Coatings				
Photochromic	\$115	\$0	\$115	1
Platinum Anti-Reflective Coating	\$150	\$0	\$150	1
Lenses				
Standard Progressive	\$230	\$21	\$209	1
Materials				
Polycarbonate Polycarbonate Lenses for Adults	\$125	\$0	\$125	1
Price Protection Savings To Members			\$599	4

Benchmark of Discounts Utilized

- ▶ Contact Lenses: number of boxes (purchased through the website) 24,028
- ▶ Lasik: Number of Calls to 1-888-563-4497 8,214
- ▶ Lasik: Visits to [http: www.uhclasik.com](http://www.uhclasik.com) 49,498

*Most other lens options are offered with at least a 20% discount off of retail. Check with your provider. May not apply at some locations.



Client Paid Claims - Lens Profile

Lake Havasu Schools Employee

Client Effective Date: 07/01/2017
Client Renew Date: 07/01/2017
Client Policy ID: 0911496

Selection Parameters
Client ID: 423780
Service Date Range: 7/1/2017 To 8/31/2017

Values on Report
423780
7/5/2017 To 8/28/2017

	Procedure Counts	% of Total
Frame Orders		
# of Frames Covered in Full	7	31.82%
# of Frames with Out of Pocket	15	68.18%
Total Frame Orders	22	
Contact Lens Orders		
# of Contacts Covered in Full	31	100.00%
# of Contacts with Out of Pocket	0	0.00%
Total Contact Lens Orders	31	
Single Lens Orders		
# of Single Lens Covered in Full	15	100.00%
# of Single Lens with Out of Pocket	0	0.00%
Total Single Lens Orders	15	
Bifocal Lens Orders		
# of Bifocal Lens Covered in Full	2	100.00%
# of Bifocal Lens with Out of Pocket	0	0.00%
Total Bifocal Lens Orders	2	
Trifocal Lens Orders		
# of Trifocal Lens Covered in Full	0	0.00%
# of Trifocal Lens with Out of Pocket	0	0.00%
Total Trifocal Lens Orders	0	
Multifocal Lens Orders		
# of Multifocal Lens Covered in Full	0	0.00%
# of Multifocal Lens with Out of Pocket	0	0.00%
Total Multifocal Lens Orders	0	



Client Paid Claims - Lens Profile

Lake Havasu Schools Employee

Client Effective Date: 07/01/2017
Client Renew Date: 07/01/2017
Client Policy ID: 0911496

Selection Parameters
Client ID: 423780
Service Date Range: 7/1/2017 To 8/31/2017

Values on Report
423780
7/5/2017 To 8/28/2017

Procedure Counts**% of Total**

Progressive Lens

DELUXE PROGRESSIVE	1	20.00%
PREMIUM PROGRESSIVE	3	60.00%
STANDARD PROGRESSIVE	1	20.00%

Total Progressive Lens**5****Lens with Options**

POLARIZATION, ANY LENS MATERIAL	1	4.17%
POLYCARBS	1	4.17%
PREM ANTI REFLECTIVE	1	4.17%
STD ANTI REFLECTIVE	12	50.00%
TINTS	1	4.17%
UV	1	4.17%
VISION SERVICE, MISCELLANEOUS	7	29.17%

Total Lens with Options**24**