



Frequently Asked Questions for COVID-19 School Closure

Food and Medication

Q. What is being done to feed children during this closure?

A. Our district is offering meals at no charge for children during this closure. Breakfast and lunch are available to any child up to 18 years of age during the week. This program is available to any and all children up to 18 years of age who live in Houston County; children do not need to be enrolled in the Houston County School District to receive meals. For more information, please [click here](#).

Q. May parents pickup their child's emergency medication which is at school?

A. Parents may pick up their child's emergency medication from the school's front office on Wednesday, March 18, between 10:00 a.m. and 2:00 p.m.

Registration

Q. When will new families who are moving to town be able to register for school?

A. Central Registration is closed and will reopen with the schools. Currently, the website to make an appointment has been disabled. It will be available again once we reopen. New families without a pre-k student will need to call and reschedule once open.

Q. What about parents who have Pre-K registration appointments?

A. Pre-K registration will be rescheduled once school is back in session. Central Registration staff members will call each family that has a current appointment for March 16 and beyond once normal operations resume.

Q. What if we are moving and need to withdraw?

A. Once your new school sends a records request, we will respond as soon as possible, and your school will process your withdrawal once we reopen. You may want to print your student's schedule and grades from Infinite Campus and also use the latest report card to enroll in the new district. If your child has personal items at the school, please contact your principal.

School Calendar and Spring Break

Q. When will school reopen?

A. At this time, school is canceled until further notice. Once we are able to reopen, we will publicize the return date through a callout, on our website, on social media and through the local news media.

Q. Will Spring Break dates remain the same?

A. Yes, Spring Break will still be observed March 30 - April 3, 2020.

Q. Will students have to make up the missed days?

A. This will be determined at a later date.

Graduation

Q. Will graduation still be held May 22 and 23?

A. Currently we anticipate our graduation ceremonies will be held as planned on May 22 and 23.

State Assessments

Q. What about the state tests? Will students still be required to take them?

A. We will follow state guidance. As of March 16, 2020, State School Superintendent Richard Woods suspended, but not canceled, all required state assessments until further notice, to include:

- Georgia Milestones End of Grade Assessments;
- Georgia Milestones End of Course Assessments; and
- Georgia Alternate Assessment/GAA 2.0

Academics

Q. Are teachers sending their students work to complete at home?

A. At this time, a list of online resources has been provided to engage students in learning activities during this closure. The resources are organized by school level and subject, and are posted to our website, www.hcbe.net. In addition, our schools may share resources unique to their campus. For a direct link to the Digital Learning Resources, please visit our eLearning webpage by [clicking here](#).

Q. If we see a free learning resource that requires proof from our school district of closing, where do we get the required documentation, or will you provide a generic closure letter online that we may download?

A. For official proof of closure, please refer to the public service announcement (PSA), which is on district letterhead for your use or download. Please [click here](#) for a direct link to the PSA.

Extracurriculars

Q. What about athletic practices and other extracurricular events?

A. At this time, all extracurricular activities are cancelled until further notice, to include athletics. Once our schools reopen, we will evaluate what all can be rescheduled.

Q. Will proms be cancelled or rescheduled?

A. Currently proms are still scheduled for April 18, but we will evaluate the best action once we know more about when we are able to reopen schools.

Q. Will athletic games we're missing be rescheduled?

A. The Georgia High School Association announced that an update on suspended games would be issued by the close of business on Friday, March 27, 2020.

Facilities

Q. When I call the central office or school, no one is answering the phone. How can I reach an administrator?

A. The entire school district is closed. Many administrators, however, are working from home, so you could send an email to your principal.

Q. Is the Tennis Complex open?

A. Our entire district is closed, to include the HCSD Tennis Complex.

Parent Contact Information

Q. If I'm not receiving the callouts from the district, how can I update my contact information to receive calls in the future?

A. Please update your contact information in Infinite Campus (IC), following the directions on the IC webpage. You must first have an account to access your student's record in this parent portal. If you need an account, directions are also provided for first-time users. Here is a direct link to the webpage: <https://www.hcbe.net/infinitecampus>.

Additional Questions

Q. I have a question that is not yet answered. Where may I submit a question?

A. Please email our district at webmaster@hcbe.net.