

T E N N E S S E E CAREERS[®]



Career Cluster Guide

2008-2009

Four Steps to Career Success

About the Hospitality & Tourism Career Cluster

Careers in the Hospitality & Tourism Career Cluster encompass the management, marketing and operations of restaurants and other food services, lodging, attractions, recreation events and travel-related services.

GET STARTED TODAY!

1

Assess Yourself

Identify your strengths. Then compare them with job expectations in favorite fields.

2

Check the Labor Market

See how a specific occupation fares in Tennessee. Turn to pages 4 and 5.

3

Find Schools and Educational Programs

Find information on education, training, financial aid, and licensing. See pages 6 and 7.

4

Find Employers and Job Openings

Check out the Web sites below or visit your local career centers to find out about opportunities in Tennessee.

Free Online Resources to Explore Careers

Tennessee Career Information Delivery System (TCIDS): <http://tcids.tbr.edu/>

KUDER Tennessee College and Career Planning System prepared by edamerica:

<http://www.planningyourdreams.org/>

Tennessee Department of Labor and Workforce Development:

Education, wages, jobs and more: <http://www.sourcetn.org>

Youth pages: <http://state.tn.us/labor-wfd/youth>

Career Center locations: <http://www.state.tn.us/labor-wfd/cc/>

Tennessee Department of Education, Career and Technical Education: <http://www.tennessee.gov/education/cte/>

Online Tennessee Board of Regents ROCC Virtual Career Center: <http://careers.rodcp.org/>

College for TN, powered by xap: <http://www.collegefortn.org/>

SECONDARY PROGRAMS OF STUDY*	Specific Occupations
Food and Beverage Services	<ul style="list-style-type: none"> • Bakers • Chefs and Head Cooks • Combined Food Preparation and Serving Workers, Including Fast Food • Cooks, Fast Food • Cooks, Institution and Cafeteria • Cooks, Private Household • Cooks, Restaurant • Cooks, Short Order • Cooks, All Others • Counter Attendants, Cafeteria, Food Concession, and Coffee Shop • Dining Room and Cafeteria Attendants • Dishwashers • First-Line Supervisors/Managers of Food Preparation Workers • Food Preparation Workers • Food Servers, Nonrestaurant • Food Service Managers • Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop • Waiters and Waitresses
Hospitality Management and Lodging Services	<ul style="list-style-type: none"> • Baggage Porters and Bellhops • Concierges • First-Line Supervisors/Managers of Housekeeping and Janitorial Workers • First-Line Supervisors/Managers of Personal Service Workers • Hotel, Motel, and Resort Desk Clerks • Lodging Managers • Maids and Housekeeping Cleaners • Meeting and Convention Planners
Recreation, Attractions, Sports, and Entertainment	<ul style="list-style-type: none"> • Amusement and Recreation Attendants • Athletes and Sports Competitors • Coaches and Scouts • Fitness Trainers and Aerobics Instructors • Locker Room, Coatroom, and Dressing Room Attendants • Recreation Workers • Umpires, Referees, and Other Sports Officials
Travel and Tourism	<ul style="list-style-type: none"> • Reservation and Transportation Ticket Agents and Travel Clerks • Travel Agents • Tour Guides and Escorts

Hospitality & Tourism Jobs in Tennessee

Title	Basic Description	Projected Total 2014 Employment	
Source: See footnote #2.	Source: See footnote #2.	Source: See footnote #1.	
Chefs and Head Cooks	Direct the preparation, seasoning, and cooking of food. May plan and price menu items, order supplies, and keep records and accounts. May participate in cooking.	3,170	
Cooks, Restaurant	Prepare, season, and cook soups, meats, vegetables, desserts, or other foodstuffs in restaurants. May order supplies, keep records and accounts, price items on menu, or plan menu.	20,780	
Food Service Managers	Plan, direct, or coordinate activities of an organization or department that serves food and beverages.	10,140	
Lodging Managers	Plan, direct, or coordinate activities of an organization or department that provides lodging and other accommodations. Excludes lodging establishment food service managers.	1,820	

1. Estimated wage and employment data are from the Tennessee Department of Labor and Workforce Development, Employment Security Research and Statistics Division (www.sourcetrn.org).
2. Job titles and common descriptions are from the Bureau of Labor Statistics, U.S. Department of Labor, Standard Occupational Classification System (<http://www.bls.gov/soc>).



High Skill - High Wage - In Demand

Projected Number of New Jobs, 2004-2014	Annual Median Wage	Most Common Education/Training	Suggested Programs of Study	High Skill	High Wage	In Demand
Source: See footnote #1.		Source: See footnote #1.		See footnote #3.		
430	\$28,085	Work experience in a related occupation	Culinary Arts/Chef Training	●		●
3,260	\$19,188	Long-term on-the-job training	Culinary Arts/Chef Training	●		●
1,340	\$32,972	Work experience in a related occupation	Hospitality/Administration Management; Hotel/Motel and Restaurant Management	●	●	●
130	\$34,002	Work experience in a related occupation	Hospitality/Administration Management; Hotel/Motel and Restaurant Management	●	●	●

3. The suggested programs of study are postsecondary programs.

For updated career information go to
<http://www.sourcetn.org>.



PROGRAMS OF STUDY

TENNESSEE TECHNOLOGY CENTERS, COLLEGES & UNIVERSITIES

HOSPITALITY & TOURISM MAJORS

	Austin Peay State University www.apsu.edu	East Tennessee State University www.etsu.edu	Middle Tennessee State University www.mtsu.edu	Nashville State Community College www.nscc.edu	Pellissippi State Technical Community College www.pstcc.cc.tn.us	Southwest Tennessee Community College www.southwest.tn.edu/	Tennessee Technology Center at Elizabethton www.elizabethton.tec.tn.us/	Tennessee Technology Center at Memphis www.memphis.tec.tn.us/	Tennessee Technology Center at Morristown www.morristown.tec.tn.us/	Tennessee Technology Center at Whiteville www.whiteville.tec.tn.us/	Tennessee State University www.tnstate.edu	Tennessee Technological University www.tnitech.edu	The University of Memphis www.memphis.edu	University of Tennessee at Chattanooga www.utc.edu	University of Tennessee at Knoxville www.utk.edu	University of Tennessee at Martin www.utm.edu	Walters State Community College www.wscc.cc.tn.us
Culinary Arts/Chef Training				C, A													C
Dietitian Assistant						A	C										
Exercise Sciences/Physiology and Movement Studies			M										B, M	B	B, M		
Food Systems Administration						C											
Health And Physical Education, General	B, M	B, M	B, M, D								B, M	B, M			M	B	
Hotel/Motel and Restaurant Management					A	A							B				
Institutional Food Workers								C									
Institutional Food Workers and Administrators, General									C	C							
Parks, Recreation and Leisure Facilities Management			B												B, M		
Personal and Miscellaneous Services, Other								C									
Sport and Fitness Administration/Management		B											B		B		
Tourism Promotion Operations															S		
C = Postsecondary Awards/Certificates/Diplomas A = Associate Degree B = Bachelor's Degree M = Master's Degree D = Doctoral Degree S = Special Postbaccalaureate																	



This chart was based upon the best available information and is intended only to serve as a general guide for educational opportunities. Department names for programs vary among schools. Refer to related cluster booklets for other possible programs. Community Colleges (www.tbr.state.tn.us/campuses.htm) offer University Parallel Programs, which may also offer opportunities for study in this field. Contact the schools' academic departments or your school advisor for current programs and degrees: www.tbr.state.tn.us/campuses.htm and <http://www.tennessee.edu/>.

For financial aid information, go to the Tennessee Student Assistance Corporation, http://Tennessee.gov/tsac/about_us.htm, or The Source, www.sourcetn.org (Services for Individuals, Education Services, Financial Aid).

Tennessee Licensed Occupations

Job Titles	Contacts
<p>Athletes and Sports Competitors Athletic Trainer</p> <p>Coaches and Scouts Athletic Trainer</p>	 <p>Board of Athletic Trainers Division of Health Related Boards Department of Health 227 French Landing, Suite 300 Nashville, TN 37243 (615) 532-3202 http://health.state.tn.us/Boards/AT/</p>
<p>Athletes and Sports Competitors Boxing Judge Boxing Manager Boxing Referee Boxing Second Boxing Timekeeper Professional Boxer</p> <p>Coaches and Scouts Boxing Judge Boxing Manager Boxing Referee Boxing Second Boxing Timekeeper Professional Boxer</p>	 <p>Boxing and Racing Commission Division of Regulatory Boards Department of Commerce and Insurance Davy Crockett Tower, 2nd Floor 500 James Robertson Pkwy. Nashville, TN 37243 (615) 741-2384 http://tennessee.gov/commerce/boards/boxing</p>
	



Discover your talents

Tennessee Career Information Delivery System (TCIDS): <http://tcids.tbr.edu/>
The Source: <http://www.sourcetn.org>

Notice

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For more information on Career clusters:
<http://www.tennessee.gov/education/cte>

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States' Career Clusters Initiative
www.careerclusters.org

