

Google Classroom Issues

Google Classroom Support – This link below is the GC support if you or your students have issues. You should be able to find answers!

<https://support.google.com/edu/classroom/?hl=en#topic=6020277>

These are the first two issues that parents and students are having.

1. I cannot join my teacher's GC with the code.

If the Classroom code provided by your teacher is not working, please make sure that you are signed into Google with your school account. You cannot use a personal account with a school google Classroom.

See this HCBE Video on how to log out of your other google accounts:

<https://youtu.be/SvC3VQ09t18>

2. There are Two Ways to Join a Google Classroom.

How to join a class

You have 2 ways to join a class:

- **Join a class with a class code**—If your teacher gives you a class code, use this code to add yourself to the class. Your teacher might give you the code while you're in class or email it to you.
- **Accept an invitation from your teacher**—If your teacher sends you an invitation, you'll see **Join** on the class card on your Classroom homepage.