

Spark Quality Rating Maintenance Requirements

Spark, Oregon's QRIS quality-rated (star rated) programs are required to maintain the standards they met when they achieved their rating. Should a program be unable to maintain these standards, their rating will be revoked. Ratings are good for 3 years if:

- Quality standards are maintained
- Program updates are communicated to The Research Institute at Western Oregon University
- Compliance history requirements are maintained

Program Updates

Spark, Oregon's QRIS quality-rated programs are required to inform the designating agency, The Research Institute at Western Oregon University, of any major programmatic changes. These changes must be reported within 30 days of occurrence. These changes include:

- Change in ownership or vendor
- Change in license type or number
- Newly designated program administrator
- Change of location
- Change to the physical facility or grounds (due to damage, renovations, etc.)
- Incorporation of an age category that was not previously served
- Court order or legal action
- Change in general program information such as hours of operation or capacity
- Change in the primary or secondary contact for the program or related contact information
- Merger with an existing program
- Closure or pending program closure
- Critical incidents:
 - o Death of any child from any cause
 - o A critical injury to any child requiring the attention of a licensed medical professional
 - o Any change in compliance with the Office of Child Care

Contact information for The Research Institute at Western Oregon University:

QRIS Helpline: 877-768-8290 or

E-mail: QRISHelp@wou.edu

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Spark Quality Rating Compliance History Requirements

Star-rated programs must maintain Compliance History with the Office of Child Care at the quality rating achieved. The following compliance requirements must be met as of the date receiving the rating and ongoing.

To receive and maintain a 3-star rating, a program must not have had:

- Any valid findings of serious violations* in the past 12 months, AND
- Civil penalties in the past 12 months

To receive and maintain a 4- or 5-star rating, a program must not have had:

- Any valid findings of serious violations* in the past 24 months, AND
- Civil penalties in the past 24 months

***Serious Violations:**

- Children are in imminent danger
- More children in care than allowed by law
- Corporal punishment or other specific forms of inappropriate discipline are being used
- Children not being supervised
- Extreme unsanitary conditions
- Multiple or serious fire, health, or safety hazards
- Adults are present who are not enrolled in the Office of Child Care's Central Background Registry
- Providing care without being licensed with the Office of Child Care as required by rule

What happens if a star rated program receives a valid finding from the Office of Child Care?

- If a 3-, 4-, or 5-star rated program receives a valid finding of a serious violation, they will lose their star rating for 12 months from time of finding and revert to a Commitment to Quality designation.
- Programs will lose their Commitment to Quality designation if they receive 3 or more valid findings of serious violations in a 24-month period.
- Programs will be eligible to be a 3-star rated program after 12 months have transpired from the date of the violation and no other valid findings have occurred.
- Programs that were previously rated at the 4- or 5-star level must wait 12 additional months (24 months total) with no valid findings to reapply for their 4- or 5-star rating.

How do programs get their rating reinstated?

When the program becomes eligible for a rating after meeting all the compliance requirements, contact the QRIS Helpline: 877-768-8290 or email: QRISHelp@wou.edu about getting the rating reinstated.