Employee Assistance Services
EmployeeConnectSM and EAP Plus are two valuable services for employers and employees designed to help with relationship, financial and legal issues as well as mental health and substance abuse.

**WHEN HELP IS NEEDED FOR LIFE’S CHALLENGES**

EmployeeConnect and EAP Plus offer employees and their immediate family members professional and confidential counseling for personal matters.

**EMPLOYEE CONNECT**

Lincoln Financial Group EmployeeConnect services are included at no additional cost as part of our standard LTD contract. Services include:

- Telephone access to Masters-level counselors 24 hours a day, seven days a week.
- Up to four in-person sessions with a local counselor for short-term problem resolution.
- Web access to a wide range of information including self-assessment materials, counselor callback service and links to legal and financial resources.
- Legal consultation and referrals to discounted services.
- Financial consultation and referrals.
- Dependent care services including consultation and recommendations for childcare, adoption, and eldercare resources.
- Assistance with college selection.
- Web-based information and daily living support such as consumer advocacy, veterinarians, fitness, entertainment, relocation services, and more.

Although this service is provided at no additional cost, EmployeeConnect can prove to be priceless when an employee's situation requires professional assistance or counseling.

**EAP PLUS – THE ULTIMATE SERVICE PACKAGE**

EAP Plus is an optional package serving both employers and employees. This program can be added to any one of the Lincoln Financial group
insurance products and offers all the benefits of EmployeeConnect with additional premium features:

- Up to six in-person sessions with a counselor.
- Telephone and in-person legal counsel.
- Manager referral services.
- Two on-site service hours per year, per 250 employees for orientations, training courses, work/life seminars, and stress management. Additional hours are also available for $150 per hour. Travel costs may apply.
- A dedicated account manager providing personalized program management.
- Promotional materials including employee brochures, wallet reference cards, posters, quarterly newsletters, and paycheck stuffers.
- Management consultation and training.
- Human resource assistance and consultation.
- Utilization reports.

**EAP PLUS RATES**

<table>
<thead>
<tr>
<th>Group Size</th>
<th>Annual Cost Per Employee</th>
<th>Monthly Cost Per Employee</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 - 3,000 Employees</td>
<td>$14.64*</td>
<td>$1.22</td>
</tr>
<tr>
<td>3,001+ Employees</td>
<td>$13.80</td>
<td>$1.15</td>
</tr>
</tbody>
</table>

* Minimum annual group cost is $1,500.

**ABOUT LINCOLN FINANCIAL GROUP**

Lincoln Financial is one of the nation's leading group insurance providers. With a solid record of financial strength along with industry-leading innovations for services and support, Lincoln Financial will be there when you need it most. We take pride in serving our clients and partners in a prompt, courteous, and professional manner.

For more information, contact your local Lincoln Financial representative or call (800) 423-2765.

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A distinct set of advantages make Lincoln Financial Group the obvious choice for group insurance products:

- Exceptional Financial Ratings
- Superior Products & Contracts
- Competitive Pricing
- World-class Customer Service
- National Distribution
Lincoln Financial Group EmployeeConnect and EAP Plus services are provided by: Bensinger, DuPont & Associates (BDA)
20 North Wacker Drive, Suite 920
Chicago, Illinois, 60606
(800) 227-8620
www.bensingerdupont.com

Founded in 1982, BDA employs experienced counselors to assist employees with a wide variety of topics and, if needed, referral to other resources. Their Nationwide Provider Network includes thousands of qualified resources to offer professional experience in various situations.

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