

Rocky Hill Public Schools

Remote Testing Quick Guide for Students and Parents

Audio and Video Check

Click [here](#) to run the diagnostic check.

From the diagnostic site, students and their families can also test their webcam, speaker, microphone, and video playback to make sure they are working properly. To test the student's webcam, speaker, microphone, and video playback, select **Audio and Video Checks** to access audio and video checks for the student's device.

Network Diagnostics

Your Operating System: Windows 10 Your Browser Version: Chrome v88

Secure Browser: false

Bandwidth Diagnostic

There are variety of tests that can be conducted to determine if you have the adequate network bandwidth available. Please choose the appropriate test below for your unique situation and follow the steps.

- I work for the school or district and I'd like to know how many students I can expect to test concurrently at my location.
- I am a student who will be taking a test remotely.
- I am a test administrator who will be proctoring an exam remotely.

Run Test

 Operational Test Site Return to Login **Audio and Video Checks** TTS Check Remote Connectivity Check

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Camera Check

Students can ensure their webcam is working properly by following the steps below:

1. In the Camera Check field, mark the **I agree to grant the browser permission to access the camera checkbox**.
2. Select the **Camera** icon ().
3. A pop-up window appears in the student's web browser, requesting access to their camera. Select **Allow**. If the student does not select Allow, the online testing system will not be able to access their camera and they may be unable to proceed.
4. Do one of the following:
 - If live video from the student's webcam appears, select **I see myself**. A checkmark appears in the upper right corner of the *Camera Check field*. The student's camera works.
 - If live video from the student's webcam does not appear, select **I cannot see myself** and contact the **Student IT Support** on the [district website](#) to troubleshoot the problem.

Camera Check

Ensure you are able to use the camera. Check the box below to grant permission to access the camera, then test the camera functionality.

I agree to grant the browser permission to access the camera.



Next Step:

If you can see a live stream of your camera, choose **I see myself**. If not, choose **I cannot see myself**.

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Audio Check

Students can ensure their speaker is working properly by following the steps below:

1. In the *Audio Playback Check* field, select the **Play Audio** icon ().
2. Do one of the following:
 - If the student hears the sound from their speaker, select **I heard the sound**. A checkmark appears in the upper right corner of the *Audio Playback Check* field. The student's speaker works.
 - If the student does not hear the sound from their speaker, select **I did not hear the sound** and contact the **Student IT Support** on the [district website](#) to troubleshoot the problem.

Audio Playback Check

Make sure audio playback is working.

 To play the sample sound, press the speaker button.

Next Step:

If you heard the sound, choose **I heard the sound**. If not, choose **I did not hear the sound**.

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Microphone Check

Students can ensure their microphone is working properly by following the steps below:

1. In the *Microphone Device Check* field, select the **Microphone** icon ().
2. A pop-up window appears in the student's web browser, requesting access to their microphone. Select **Allow**. If the student does not select Allow, the online testing system will not be able to access the student's microphone and they may be unable to proceed.
3. Speak into the student's microphone.
4. When the student is done speaking, select the **Stop** icon () to stop recording.
5. To listen to the recording, select the **Play** icon ().
6. To stop listening to the recording, select the **Stop** icon ().
7. Do one of the following:
 - If the student hears the audio they recorded from their speaker, select **I heard my recording**. A checkmark appears in the upper right corner of the *Microphone Device Check* field. The student's microphone works.
 - If the student does not hear the audio they recorded from their speaker, select **I did not hear my recording** and contact the **Student IT Support** on the [district website](#) to troubleshoot the problem.

Microphone Check

Make sure your microphone is working



1. To start recording, press the Microphone button.
2. Say your name into your microphone.
3. When you are done, press the Stop button.
4. To listen to your recording, press the Play button.



Next Step:

If you heard your recording, choose **I heard my recording**. If not, choose **I did not hear my recording**.

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Video Playback Check

Students can ensure their video playback is working properly by following the steps below:

1. In the *Video Playback Check* field, select the **Play Video** icon ().
2. Do one of the following:
 - If the student is able to play the video, select **I could play the video**. A checkmark appears in the upper right corner of the **Video Playback Check** field. The student's video playback works.
 - If the student is not able to play, select **I could not play the video** and contact the **Student IT Support** on the [district website](#) to troubleshoot the problem.

Video Playback Check

Make sure video playback is working.



Make sure video playback is working. To play the sample video, press the play button.

Next Step:

If you were able to play the video, choose **I could play the video**. If not, choose **I could not play the video**.

could play the video I could not play the video