

Need Technology Help?



Start [Here!](#) The RCSS Media & Technology Department developed a Remote Technology Support website to assist students and parents.

<https://sites.google.com/randolph.k12.nc.us/remotetech/>

Contact the RCSS Technology Helpdesk

If you are unable to resolve a problem after checking the Remote Technology Support Site, contact the RCSS Technology Helpdesk for assistance in resetting passwords, accessing ClassLink or Canvas.

Hours & Info

Email: helpdesk@randolph.k12.nc.us (Be sure to include your name, student id, school, and teacher.)

Phone: 336-633-5160

Hours:

Monday-Thursday: 9-11 am, 2-4 pm, 6-8pm

Friday: 9-11 am, 2-4 pm

