## **Technology Contacts**

1. **Computer Techs**: Click the Technology Support icon on your desktop to complete a web-based work ticket when you are having any of the following issues: the computer won't turn on, you have forgotten your username and password to log into the computer, the internet is not working, cannot print, there is no printer attached to your computer, copiers not working, WiFi not working, you need software loaded to your computer, the computer is making a strange noise, etc.

| <b>Computer Tech</b> | School Assignments  |
|----------------------|---|
| Arron Deshazo        | Career Tech West  |
| Austin Dickenson     | Lewisburg Primary, Lewisburg Elementary, Lewisburg Middle, Lewisburg High,<br>Pleasant Hill Elementary                  |
| Rudy Quesada         | Hernando Hills Elementary, Hernando Elementary, Oak Grove Central<br>Elementary, Hernando Middle, Hernando High         |
| Floyd Graham         | Lake Cormorant Elementary, Lake Cormorant Middle, Lake Cormorant High,<br>Walls Elementary                              |
| Chuck Jolley         | Horn Lake Intermediate, Shadow Oaks Elementary  |
| Russ Kicker          | Juvenile Detention Center, Central Services Personnel   |
| Brett Marshall       | DeSoto Central Primary, DeSoto Central Elementary, Desoto Central Middle,<br>Desoto Central High, Greenbrook Elementary |
| Justin McCandless    | Southaven Elementary, Southaven Intermediate, Southaven Middle, Southaven<br>High                                       |
| Stacey Moultrie      | Center Hill Elementary, Overpark Elementary, Center Hill Middle, Center Hill High,<br>Olive Branch Intermediate         |
| Matt Thompson        | Hope Sullivan Elementary, Horn Lake Elementary, Horn Lake Middle, Horn Lake<br>High, and DCAC/Magnolia-HL               |
| Kaleb Eubank         | Olive Branch Elementary, Chickasaw Elementary, Olive Branch Middle, Olive<br>Branch High, Career Tech East              |

2. **Classroom Technology Coaches**: Click the Technology Support icon on your desktop to complete a web-based work ticket if you need help with your interactive white board (Epson Interactive Projectors, SMART Boards, and Promethean Boards), iPads, Apps, Learn360 & Websites.

| Technology Coach<br>Michelle Cummings | School Assignments<br>Center Hill Elementary, Overpark Elementary, Center Hill Middle, Center Hill   |
|---------------------------------------|--|
| Michelle Commings                     | High, Chickasaw Elementary, Olive Branch Elementary, Olive Branch Middle,<br>Olive Branch High, Career Tech East   |
| Shelby Elmore                         | Hernando Elementary, Hernando Hills Elementary, Oak Grove Central<br>Elementary, Hernando Middle, Hernando High, Southaven Elementary,<br>Greenbrook Elementary, Hope Sullivan Elementary, Southaven Intermediate,<br>Southaven Middle, Southaven High   |
| Jennifer Klinger                      | Desoto Central Elementary, Desoto Central Middle, Desoto Central High,<br>Pleasant Hill Elementary, Lewisburg Primary, Lewisburg Elementary, Lewisburg<br>Middle, Lewisburg High   |
| Cassie Sanders                        | Horn Lake Elementary, Shadow Oaks Elementary, Horn Lake Intermediate, Horn<br>Lake Middle, Horn Lake High, DCAC, Career Tech-West, Walls Elementary, Lake<br>Cormorant Elementary, Lake Cormorant Middle, Lake Cormorant High, Desoto<br>Central Primary |

3. District-Wide School & Teacher Websites, Learn360, MyVRspot, Internet Filtering System- Contact Tina Streeter @ (662) 449-7183 or use the Technology Support icon on your desktop.

4. PowerTeacher/PowerSchool—Contact Teresa Ball in the MIS Department @ (662) 449-7279 or use the Technology Support icon on your desktop.

5. **Munis Self-Serve** (CEU Registration, Job Opportunities, and/or Salary Information) forgotten passwords and login issues—contact **Human Resources** by clicking on the Technology Support icon on your desktop.

6. District Email & Cell Phones—Contact Jen Marshall by clicking on the Technology Support icon on your desktop.

7. District Testing with Technology Devices—Contact Pete Hicks by clicking on the Technology Support icon on your desktop or call (662) 449-7190

8. Destiny—Contact Lendon Balch in Technology Services @ (662) 429-5271