## PRIVACY POLICY

**Effective as of:** March 2021

**Updated on:** 

Gateway Community Action Partnership ("Gateway") respects the privacy of those who access, browse, and/or use its website ("Site"). Please read this Privacy Policy ("Policy"), which describes the collection and use of information of any individual who accesses, browses, and/or uses this Site, carefully. By accessing, browsing, and/or using this Site, you acknowledge that you have read, understood, and agree to be legally bound by this Policy. We reserve the right to amend and/or revise this Policy at any time by posting the amended and/or revised Policy on this Site.

# **Types of Information**

Gateway may collect, use, and disclose two types of information: personal and non-personal information. Personal information is information which contains personal identifiers such as an individual's name, address, phone number, and email address. Non-personal information is information which contains an individual's internet protocol address ("IP address") and browsing variables.

## **Collection and Use of Information**

To ensure an enjoyable experience for those who access, browse, and/or use this Site, Gateway may require an individual to provide certain personal information. Such information provided may be used to contact or identify the individual.

Non-personal information is collected when an individual's browser sends Gateway "Log Data." Log Data includes, but is not limited to, information such as an individual's IP address, browser version, the pages of the Site visited, the amount of time spent on those pages, and the date and time of the visit to the Site. Such information is typically used to improve the experience of those who access, browse, and/or use this Site but may also be used on rare occasion to identify individuals.

#### **Cookies**

This Site uses "cookies." Cookies are files with small amount of data commonly used as an anonymous unique identifier. They are sent to the browser of an individual who accesses, browses, and/or uses this Site and are stored on the individual's computer hard drive. When you return to this Site, the cookie is read. Cookies remind Gateway who a specific individual is and what the individual's preferences for this Site are based on what said individual has done and told Gateway before. Cookies let Gateway take an individual to the information and features they are particularly interested in. They also let Gateway track an individual's usage of this Site to know which parts of this Site are most popular.

This Site uses cookies to automatically help provide better services. An individual can reject cookies or cancel them by instructing their web browser accordingly.

### **Service Providers**

Gateway may employ third-party Service Providers to:

- Facilitate and/or provide service on Gateway's behalf;
- Assist in analyzing how Gateway's service is used; or
- Perform service-related services.

Through their employment with Gateway, those third-party Service Providers have access to the information of those individuals who access, browse, and/or use this Site in order to perform the tasks assigned to them, as listed above. Those third-party Service Providers are obligated to not disclose nor use such information for any other purpose. With that said, this Policy does not cover those third-party Service Providers and Gateway encourages you to review their privacy policies and terms of use.

### Security

Gateway has installed physical, electronic, and managerial procedures to safeguard and secure the information collected of those who access, browse, and/or use this Site. Records containing information of those who access, browse, and/or use this Site are stored at secure facilities. This Site uses Secure Sockets Layer ("SSL"), a tool which provides authentication to this Site and the integrity of its data. Please remember, however, that no method of transmission over the internet or method of electronic storage is completely secure and reliable and, thus, Gateway cannot guarantee absolute security.