Lake Havasu USD Governing Board Presentation

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Who is ESI?

- ESI is an employee staffing company founded in 1999 by three retired educators
- We work with 100+ Arizona school districts, colleges, cities, and towns
- We employ more than 4,000 teachers, administrators,
 substitutes, and classified staff across the state of Arizona
- Dedicated staff of 20 team members

Our Offices







Staffing Programs



Founder and leading provider of return-to-work staffing in Arizona

\$311 medical rate for 2017-2018 contracts



National teacher recruiting program

Recent coverage:

<u>Arizona Republic</u>

Education Week

ABC15 News



Recruiting & Retention

Human Resources Support

Professional Development

Sub Wellness

Legislative Compliance



Experience

- More than 2,800 active substitutes in 2016-2017 school year
- Processed more than 180,000 sub days since 2014
- Provide sub staffing for more than 20 district clients

- Experience with multi-district consortiums
- Proven systems ready to deploy
 - Customizable application system
 - Online onboarding
 - · Fully-integrated payroll and invoicing system
 - Aesop user license



Our Solution





Recruiting & Retention

Recruiting

- Job postings featured on national and local job boards, at local universities, and other media outlets
- Onsite job fairs advertised and facilitated by ESI
- Customized marketing materials that can be sent out within the school community
- Job pools that can be created and used in geographically similar districts
- Dedicated recruiter(s) working with the district
- National recruiting efforts for permanent classroom teachers (FlexTeach)

Retention

- Substitutes-of-the-Month and appreciation-based campaigns
- Incentive-based programs and contests
- Monthly outreach calls to gain feedback and to thank substitutes for their service in the district

By the Numbers

1 YEAR

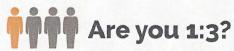
The average student will spend a full school year with a substitute once they complete their K-12 career.

980

Currently 980 vacancies are filled by long-term substitutes. (ASPAA survey, August 2016)

1,831

1,831 vacancies are filled by positions using alternative methods that don't meet standard teacher requirements. (ASPAA survey, August 2016)



Data shows that one substitute teacher for every three teachers will result in optimum fill rates.*

Based on research from Frontline Technologies Group.



Human Resources Support

- Employee Relations
- Crisis Management
- Program Analytics
- Compensation Consulting





Professional Development

Achieve More with the Substitute Success 7 Online Series

It's the gateway to professional development as a substitute teacher

While a student's work ethic in the classroom is a key contributor to his or her success, the teacher's ability to inspire students plays an equally important role. Through our partnership with the Sanford Inspire Program of Arizona State University, we have developed Substitute Success 7, a series of their On-Demand Modules. It's a FREE series of online, on-demand modules designed specifically for substitute teachers.



Take advantage of courses such as "Building Relationships with Students," "Basic Proactive Classroom Management", "Giving Effective Praise" and more.

Onsite Training Sessions

- 90-minute face-to-face sessions focused on each of the Substitute Success 7 modules
- Research-based strategies to extend the learning from the online modules to the classroom
- Reflection and strategy discussion from previous sessions to connect substitutes to their peers and focus on classroom success

Classroom Observations

- Informal walk-throughs of daily and long-term substitutes
- Classroom observations and feedback for daily and long-term substitutes
- Written feedback provided to the district's Human Resources department and the substitute teacher
- School site, school office, and teacher lesson-plan observations to provide feedback to the district to increase each substitute's professional experience



Sub Wellness

Educational Services, Inc. recognizes that when we invest in our employees, they'll likely invest in us. That's why we provide attractive fringe benefits that make our employees feel valued. In turn, we find that this promotes employee retention, loyalty, and job satisfaction. More importantly, it boosts employee morale and overall job performance.











Legislative Compliance



ACA Compliance

Proposition 206

Workers Compensation & Unemployment

Indemnification





Employee Satisfaction with ESI



96% Report with Es

Reported a level of satisfaction with ESI's customer service



99%

Reported that their pay rate and time was accurate and paid timely



98%

Reported that their payroll questions were answered in a timely manner



96%

Reported that their perception of ESI has improved since their hire date.



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