

## Chester County School System

### Transportation



Dear Parent/Guardian(s):

My name is Britt Eads, I am the Transportation Supervisor. In the past, I have served as a teacher, coach, assistant principal, principal, and supervisor here in Chester County. Our main goal is to provide our students with the most safe and secure environment possible and peace of mind for you the parent/guardian. If at any time you need assistance, please call the bus shop at 989-8159 during the hours of 7:00am-4:00pm.

Our drivers perform the most difficult job in the school system. They are an excellent group of caring people. They need our help in making sure the students that ride the bus are aware of the rules and procedures for buses. Behaviors like eating and drinking, standing, moving around, talking and laughing loudly, or light rough housing are not considered that bad, but on a bus, they are a huge distraction, and they are unsafe. The biggest contributor of bus accidents is driver distractions. Please impress upon your child or children the importance of following the rules and procedures of the bus and giving the driver the utmost respect.

I will go over some important tips for riding the bus.

1. In the morning, when it is close to time for the bus to arrive. Have items ready, and during good weather, begin heading to your stop. Due to the timing of the routes, drivers cannot wait for students that are not ready. **DRIVERS WILL NOT RETURN TO A STOP WHERE STUDENTS WERE NOT READY FOR PICKUP.**
2. If at all possible, make transportation decisions for your student in advance. Last minute calls to the school to change transportation usually end with a student getting left at school without a ride.
3. If you have an issue that you would like addressed, please call 989-8159 or your child's school. Drivers, by policy, will not discuss these issues at the bus stop. This respects the privacy of your child and the other children on the bus. **If you approach a bus at a stop to address an issue, the drivers will provide you with the bus shop information and move on to the next stop.** All issues will be investigated and handled by transportation personnel and school administration.

**Finally, Chester Co. Transportation will be on the School Way App.** If you have the app, you can subscribe to the channel of the bus your children ride. If you don't have the app, you can go to the school website for more information. I will send notifications through this system when the need arises. If a bus is running late, I can send a message to subscribers letting them know. The website for school way is <https://webapp.myschoolway.com/chester>. If you have a smartphone you can download the free app. This line of communication should give you more real time information about the status of your bus. Please call if you need assistance with the School Way App.

Sincerely,

A handwritten signature in cursive script that reads "Britt Eads". The signature is written in black ink and is positioned above the printed name.

Britt Eads  
Supervisor of Transportation