

# Rocky Hill Public Schools

## Remote Testing Quick Guide for Students and Parents

### Network Check

Students and their families can test their internet speed to make sure it meets the minimum recommended speed for taking a test remotely and video conferencing with the student's teacher. If the student's internet speed does not meet the minimum recommended speed, video conferencing will still work. Video quality will automatically scale down to a level the student's internet speed can handle.

	Without video conferencing during the test:	With video conferencing during the test:
<b>Recommended Download Speed</b>	150 kilobits per seconds	1.8 megabits per second
<b>Recommended Upload Speed</b>	20 kilobits per second	1.8 megabits per second

Click [here](#) to run the diagnostic check and follow the steps:

1. Under Bandwidth Diagnostic, select **I am a student who will be taking a test remotely**.
2. Select **Yes** or **No** based on whether the student's webcam will be enabled.
3. Select **Run Test**.

## Network Diagnostics

Your Operating System: Windows 10      Your Browser Version: Chrome v88

Secure Browser: false

### Bandwidth Diagnostic

There are variety of tests that can be conducted to determine if you have the adequate network bandwidth available. Please choose the appropriate test below for your unique situation and follow the steps.

I work for the school or district and I'd like to know how many students I can expect to test concurrently at my location.

I am a student who will be taking a test remotely.

I am a test administrator who will be proctoring an exam remotely.

Will your webcam be enabled?

Yes

No

Run Test

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4. The speed test will indicate if the student's internet speed is fast enough to take the test remotely. If the student's speed is not fast enough, notify **Student IT Support**.  
(Note: Link for Student IT Support can be found on the [district website](#).)

### Bandwidth Diagnostic

There are variety of tests that can be conducted to determine if you have the adequate network bandwidth available. Please choose the appropriate test below for your unique situation and follow the steps.

- I work for the school or district and I'd like to know how many students I can expect to test concurrently at my location.
- I am a student who will be taking a test remotely.
- I am a test administrator who will be proctoring an exam remotely.

Will your webcam be enabled?

- Yes
- No

Download Speed:133.587 Mbps

Upload Speed:20.911 Mbps

Given the current network conditions, your available bandwidth meets or exceeds the necessary requirements.(Please note: The throughput estimates include the encryption/decryption overhead for data transfer. Throughput estimates change as the network conditions change and can vary from run to run.)

Run Test

If the student's internet speed is not fast enough, they will see the message below, indicating that they do not have sufficient bandwidth to take the test from home.

Given the current network conditions, you do not have enough available bandwidth. Try running the test again or closing any video streaming applications that may be running on your network right now.(Please note: The throughput estimates include the encryption/decryption overhead for data transfer. Throughput estimates change as the network conditions change and can vary from run to run.)

At this point, there are a few things the student can try, including any of the following:

- Move closer to their router or, if they can, connect their device directly to their router or modem with an ethernet cable.
- Disconnect other devices connected to the internet in their home until the test is complete. Other devices on the student's network may be using some of their available bandwidth. Disconnecting these devices from the internet until the test is complete will allow the student's available bandwidth to be focused on the test.