

Network Support Services



CHIPLEY, FL www.FPTC.edu

Toll Free: 855-345-9482 or 850-638-1180

INFORMATION TECHNOLOGY

NETWORK SUPPORT SERVICES

Program # B078000
2020 CIP# 110901

1050 HOURS
35 Weeks

PELL ELIGIBLE
CAREER SOURCE ELIGIBLE
STEM PROGRAM

PROGRAM DESCRIPTION: Computer Networking is the connecting of computers and computer equipment, to other computers and computer equipment by means of cables or airwaves, routers, and access points for the purpose of sharing data and resources. Students in this program receive hands-on training, with an emphasis on lab classes focusing on computers, servers, routers and other networking devices used to set up cabled and wireless systems. Graduates of this program become employed as IT Assistants, Computer/ Network Support Assistant, Wireless Network Administrator or Data Communication Analyst.

OCCUPATION DESCRIPTION:

Analyze, test, troubleshoot, and evaluate existing network systems, such as local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system. Perform network maintenance to ensure networks operate correctly with minimal interruption.

PROGRAM STRUCTURE:

The following table illustrates the **PSAV** program structure:

| COURSE # | OCP | COURSE DESCRIPTION | HOURS | Resident Tuition | Differential Tuition | Non-Resident Tuition |
|----------|-----|-------------------------------------|-------------|-------------------|----------------------|----------------------|
| OTA0040 | A | Information Technology Assistant | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| EEV0504 | B | Computer Support Assistant | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| CTS0022 | C | Network Support Help Desk Assistant | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| CTS0023 | D | Network Support Administrator | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| CTS0024 | E | Senior Network Administrator | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| CTS0029 | F | Wireless Network Administrator | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| EEV0317 | G | Data Communications Analyst | 150 | \$434.00 | \$ 453.00 | \$1,645.00 |
| | | TOTAL | 1050 | \$3,038.00 | \$3,171.00 | \$11,515.00 |

ARTICULATION AGREEMENT:

A state articulation agreement is in place between School district technical colleges/centers and community colleges. The **1050** clock hour program in **Network Support Services** shall articulate **nine (9)** college credit hours to the AAS/AS Degree in **Networking Services Technology**. This agreement does not preclude but encourages the awarding of additional credits by any college through local agreements.

| Additional Costs: | Resident | Differential | Non-Resident |
|--|-------------------|-------------------|--------------------|
| Registration Fee | \$10.00 | \$10.00 | \$10.00 |
| Approximate Books/Supplies | \$1,350.00 | \$1,350.00 | \$1,350.00 |
| Approximate Total Program Cost: | \$4,398.00 | \$4,531.00 | \$12,875.00 |

PROGRAM REQUIREMENTS:

AGE: 16 years or older

DIPLOMA: N/A

BASIC SKILLS REQUIREMENT/TABE MINIMUM: MATH 9.0/596 LANGUAGE 9.0/584 READING 9.0/576 or meet other Basic Skills Requirements;

Industry Certification: TestOut IT Fundamentals Pro - \$0.00 (Program Voucher) TestOut PCPro - \$0.00 (Program Voucher) TestOut Network Pro-\$0.00 (Program Voucher) CompTIA A+ - \$212.00; TestOut Security Pro-\$0.00 (Program Voucher); CompTIA Network+ - \$163.00; CompTIA Security+ - \$240.00

Advisory Salary Range: \$20,000 - \$50,000
Florida Panhandle: \$26,700 - \$66,000
PH Average: \$44,800
State Average: \$48,300
National Average: \$60,200

Program Completion Rate: 100% - Program Placement Rate: 100% - Program Certification Pass Rate: 100%

The mission of the Florida Panhandle Technical College is to provide students with instruction in academic and technical training at competency levels, or above those required for employment and advancement in existing or potential occupational fields.