

Questions regarding the Data Center RFP

Question 1:

Does the school district want to own the Unitrends Backup Appliance and have a 3-year subscription for the physical appliance and the 500GB Cloud Storage?

or

Does the district want a Subscription Plan: 3-year subscription for a Unitrends OWNED Backup Appliance which means the Appliance is returned to Unitrends at the end of the 3-year term? But if the district enters into a new 3-year subscription at the end of the first 3-year subscription Unitrends will send out a new Backup Appliance of the same size to the district to use for the new 3-year term.

The district wants to lease and pay subscription fee (3-Year) the Unitrends device.

Question 2:

It is our understanding that the district wants a fully configured Microsoft Deployment Server to be included in the solution. Will you please provide how many different models of computers/Laptop/Clear Touch Panels with PC Modules that the district owns so that we know how many different Windows 10 Deployments will be needed to setup. In addition will you please let us know the names of the applications that will be installed on the computers and the how many applications per computer type.

Computers (Windows 10 Pro)

- 1. We have a custom-made desktop computer for which I can supply the disk(s).**
- 2. Lenovo E475 Laptop**
- 3. Intel NUC Desktop (NUC6i3SYK)**
- 4. Acer Veriton X4660G desktop**
- 5. Lenovo ThinkPad L15 Gen 1 (Intel)**
- 6. Lenovo E580 Laptop**
- 7. Intel NUC Desktop (NUC6i3SYK)**
- 8. Lenovo ThinkCentre M720s**
- 9. HP ProBook 450 G7**
- 10. ClearTouch Interactive**

Applications

- 1. Office 2019**
- 2. Office 2016**
- 3. Chrome**
- 4. ClearTouch Interactive Software**
- 5. Snowflake**
- 6. Starboard Drivers and Calibration from Hitachi**
- 7. Adobe Reader DC (Free Version)**
- 8. ESET (or antivirus)**

Question 3:

Please define the number of Virtual Servers that will be created on the Hyper-V and the type servers that will be created? (This is in addition to Question 6)

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Question 4:

Can we remove the servers in the existing cabinets to the left side of the NOC room and use the cabinet space to support the new servers and UPS equipment?

You may utilize the cabinets to meet the needs of the install.

Question 5:

Are the vendors to create a new Microsoft AD Structure or are we to utilize the existing AD Structure and only migrate it to the new servers?

Utilize current AD structure (move active ad to new equipment)

Question 6:

Are the Virtual Servers to be created from scratch to be the following: Radius and Certificate Services, ESET Anti-Virus (if applicable), Windows Deployment Server, VM Second AD Server, File/Print Server, WSUS, PRTG Monitoring, Power School, PC Genesis, Impero (if applicable) and Windows Data Center for all 3 servers. Please provide any additional servers that need to be migrated as it to the Virtual Environment.

See above.

Question 7:

We need to point out that the RFP Hardware that is being requested does not support High Available of Virtual Servers. As per the document request to provide Fault tolerance and health monitoring software complete with notifications. This would require the additional of a shared storage solution and software. Does the school district intend to issue an addendum with a change of hardware to support this request or do the vendors move forward and assume local server hardware fault tolerance?

Assume local server hardware for fault tolerance. No share storage or software will be required.

Question 8:

The school district is going to be purchasing PRTG monitoring software later for in house monitoring. This does not need to be set up at this time on this RFP.

Question 9:

What is meant by restructure AD accordingly? Is this restructuring a new implementation or clean-up of active directory objects?

This is not a new structure setup but a migration of existing AD with cleaning up if necessary.

Question 10:

Will you please state how many subscription years you want for the Antivirus/Malware/Ransomware Solution? Are the vendors responsible for removing the existing Antivirus/Malware/Ransomware applications from the existing 250 Computer/Laptops and installing the new Antivirus/Malware/Ransomware software to the 250 computers and configuring?

Yes, we are running Windows Defender only on client PC's

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Question 11:

After the vendor completes the installation of the servers and the WSUS server will the vendor be responsible for deploying the new deployments to the 250 computers? If so, who is responsible for backup of existing local hardware user data and restoring the user data on the new deployment on the hardware?

No, Directory of Tech for RCSS will be responsible for backup and restoring the user data.