



**PPL companies**

## **WeCare Program**

### **How to enroll:**

#### **Online via My Account:**

- Locate your account number
- Go to [my.lge-ku.com](http://my.lge-ku.com) and register or Log in to your online account
- Select your utility account
- Click "Energy Efficiency" on the left
- Choose "WeCare"
- Respond to questions and Submit

Or call 1-800-356-5467

#### **Website:**

[lge-ku.com/wecare](http://lge-ku.com/wecare)

#### **Benefits:**

- Helps income-eligible customers better manage their energy usage
- Improves the comfort and safety in the customers' homes
- Provides on-site recommendations and weatherization improvements
- Provides a variety of other services, as needed, within the program guidelines

#### **Cost:**

No additional cost

#### **For more information:**

Thembi Tillman  
Program Manager

Barbara Lee  
Customer Service Associate

The Weatherization, Conservation Advice and Recycling Energy (WeCare) Program provides income-eligible LG&E and KU customers, with measures to help them better manage their energy usage and improve the comfort and safety in their homes. The program offers a home energy analysis, educational materials and home weatherization services.

To be eligible for this program, residential customers must be active LG&E or KU customers with a minimum of 12 months of consecutive usage, and must meet the same income criteria as if applying for Low Income Home Energy Assistance Program (LIHEAP) federal poverty for 2011/2012 is 150% of poverty.

Our WeCare team works with contractors to provide these \*services and local community agencies to help identify customers who may be eligible for this program. Some of the services offered through the WeCare Program include:

- Air sealing
- Duct sealing and insulation
- Attic and wall insulation
- Water heater insulating jackets
- Energy-efficient water devices
- Heating and central air conditioning tune-ups
- High-efficiency compact fluorescent light bulbs
- Programmable thermostats
- Energy-efficient refrigerators (replacements)
- Energy-efficient window air conditioners (replacements)

\* Not all customers will qualify for all services.

**Renter Qualification:**  
Landlord consent is required

**Income Qualification:**  
Documentation of income is required

**Income Guidelines:**  
Annual income at or below  
150% of federal poverty level

**Renter Qualification:** A completed and signed landlord consent form is required of all renters.

**Income Qualification:** Proof of income is required. Examples of documentation showing income include:

- Social Security
- Unemployment Insurance
- Pension Funds
- Disability

Or, if applicable, the “no income affidavit” form may be completed, which requires a signature and must be notarized.

#### 2011/2012 Income Guidelines\*

Size of family	Annual Income
1	\$16,335.00
2	\$22,065.00
3	\$27,795.00
4	\$33,525.00
5	\$39,255.00
6	\$44,985.00
7	\$50,715.00
8	\$56,445.00

For each family size over 8 persons, add \$5,730 for each additional person.

*\*Updated annually to align with the LIHEAP guidelines.*