

IMPORTANT SAFETY NOTICE

Verizon Hotspot Recall

Verizon has contacted the South Carolina Department of Education (SCDE) to inform schools of an overheating issue with the MHS900 series (MHS900L and MHS900LS) hotspots. The company would like to get these devices switched out. If you have a hotspot that is experiencing smoking; melting; or swelling around the battery, please immediately stop using the device and call the Dorchester School District Four Technology Office at 843-563-5906 to receive a replacement device. We will be collecting all Verizon Jetpacks and replacing them with the new ORBIC Jetpacks when made available by Verizon.

Best Practices for Using Hotspot Devices

- Unplug your device once it is fully charged. Devices should not be left plugged in continuously.
- When not in use, power down your device.
- Place your device on a flat, solid, and sturdy surface such as a floor or table.
- Ensure your device is not covered for proper ventilation.
- Keep devices near room temperature when in use.
- Do not expose the units to extreme temperatures for extended periods of time.
- Do not expose the unit or its battery to water or other liquids.
- Do not drop the units and do not insert foreign objects into the battery or unit.
- Use only approved charging cables, including the cable provided.