

# hatch<sup>®</sup> Play Time = Learning Time



When children play **Ignite by Hatch™**, they are learning! And because Ignite™ is a Connected Learning Experience, teachers receive real-time progress data from any location, no matter where children are playing Ignite. By ensuring children have adequate “play” time on

Ignite – whether in the classroom or at home – you can help prepare them for success in kindergarten.

## Scheduling Play Time in the Classroom

Ignite by Hatch uses 203 curricular experiences to engage, instruct, and assess children’s progression toward key milestones. The data generated by Ignite helps teachers monitor progress while informing and maximizing their instruction time. To get the most out of Ignite, make it part of your daily classroom schedule.

## When should children play Ignite by Hatch?

Ignite can be utilized throughout the day, during center time, small group time, transitions, etc. Consider opportunities that will ensure each child in your classroom has sufficient time to play Ignite.

## Using the Play Time Report in Hatch Insights

Once Ignite is being used routinely, you can check Hatch Insights to see each child’s play time and get recommendations on which children may need more. Review this report at the beginning of each week to help you plan for the week ahead.

## Scheduling Playtime at Home

Families are busy! With so much going on in and out of the home, it can be hard to squeeze in something new. Encourage families to work Ignite into their daily routine. This is even more critical in distance learning scenarios, when children are unable to be in the classroom.

## Setting a Routine

Children thrive on predictability because it provides a sense of control and comfort. That’s why structure helps children learn new things. Set a routine for when children play Ignite at home – like after a nap or while dinner is being prepared – to help ensure continuous learning.



Learn more about Ignite by Hatch™ at [www.hatchearlylearning.com](http://www.hatchearlylearning.com)

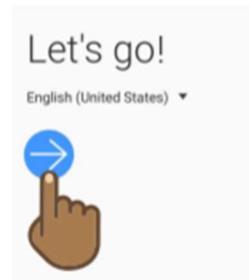


## Using an Ignite™ by Hatch Tablet at Home

1. Power on the tablet by holding down the power button on the top left-hand side for 2 seconds.



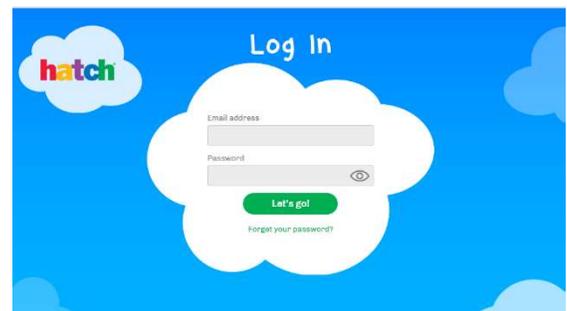
2. Touch the blue button with the white arrow to begin setup and connect to home Wi-Fi.



3. Select the “Ignite” icon on the home screen to launch the software.



4. On the login screen, enter the email address assigned to this account and the password from the registration email.  
*\*\*If you did not receive a registration email, click the option for “Forget your password?” to reset your password and login.*



5. The child’s photo will appear on the screen. The child can touch his or her photo to begin learning. Headphones are recommended for focus. Volume controls are located on the top right side of the device.



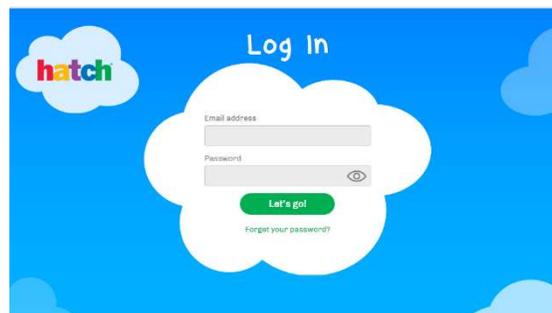


## Using the Ignite™ by Hatch App at Home

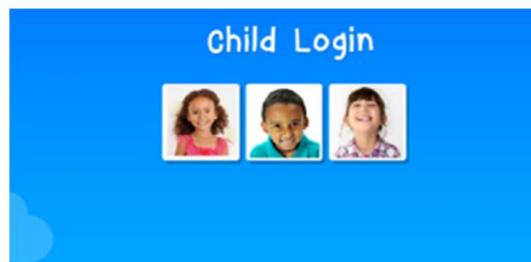
1. Power on the device received from the school.
2. Connect to home Wi-Fi through the tablet settings. Select the correct Wi-Fi network name and enter the required password.
3. Select the “Ignite” icon on the home screen to launch the software.



4. On the login screen, enter the email address assigned to this account and the password from the registration email. *\*\*If you did not receive a registration email, click the option for “Forget your password?” to reset your password and login.*



5. The child’s photo will appear on the screen. The child can touch his or her photo to begin learning. Headphones are recommended for focus.



## 3. Warranty & Support

### 3.1 Disclaimer of warranty and exclusion of liability

The information below explains that a user accepts this Product as sold, including the hardware and software components as created and packaged for sale. If the user changes these parameters through a unique modification, Samsung will not be held responsible for damages or issues that result from these end-user changes.

Except as set forth in the Standard Limited Warranty that accompanies the Product, the purchaser takes the product "as is", and Samsung makes no express or implied warranty of any kind whatsoever with respect to the Product, including but not limited to the:

- merchantability of the Product or its fitness for any particular purpose or use;
- design, condition or quality of the Product;
- performance of the Product;
- workmanship of the Product or the components contained therein; or
- compliance of the Product with the requirements of any law, rule, specification, or contract pertaining thereto.

Nothing contained in the User Manual or any other document shall be construed to create an express or implied warranty of any kind whatsoever with respect to the Product. Neither Samsung nor the wireless carrier are responsible for, and the Standard Limited Warranty does not apply to, any damage or injury arising from disassembly or repairs by persons not authorized or approved by Samsung to service this Product. In addition, Samsung shall not be liable for any damages of any kind resulting from the purchase or use of the Product or arising from the breach of the express warranty, including incidental, special or consequential damages, or loss of anticipated profits or benefits.

### 3.2 Product support

#### Hardware Support

##### Get to know your product

Access user manuals, tips, and more at: [samsung.com/us/support/](https://samsung.com/us/support/)

##### Ask the community

Ask questions and get answers from Samsung customers at: [us.community.samsung.com](https://us.community.samsung.com)

##### Contact Samsung for support

For tablet hardware or operating system support, visit: [samsung.com/us/support/contact](https://samsung.com/us/support/contact)

Find a service location near you at: [samsung.com/us/support/service/locations/](https://samsung.com/us/support/service/locations/)

To speak with Samsung support agent, call: **1-800-726-7864** (8 am - 12 am EST, 7 days a week)

##### Note:

When contacting Samsung Support, please make sure you have the device serial number, and your organization administrator's name and email address available.

Your organization may have purchased additional warranty coverage. Please contact your organization administrator for additional information.

#### Ignite by Hatch Support

For support with **Ignite by Hatch software**, please contact Hatch:

[customercare@hatchearlylearning.com](mailto:customercare@hatchearlylearning.com)

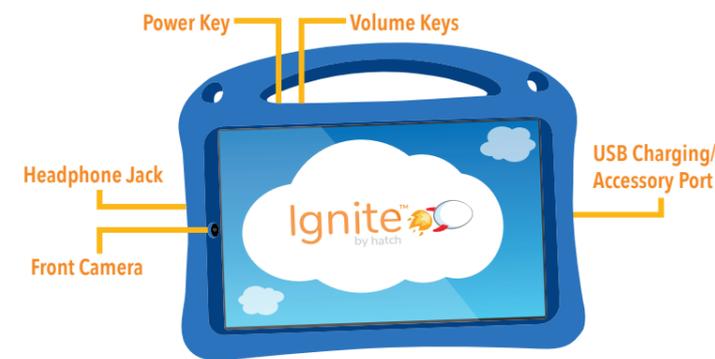
**1-800-624-7968 option 4**

[hatchearlylearning.com/customer-support/tech-support](https://hatchearlylearning.com/customer-support/tech-support)



©2020 Hatch, Inc. Ignite by Hatch  
©2019 Samsung Electronics America, Inc. Samsung, Samsung Galaxy, Multi Window, and Smart Switch are all trademarks of Samsung Electronics Co., Ltd. Other marks are the property of their respective owners

## Device Setup Instructions



### Starting your device

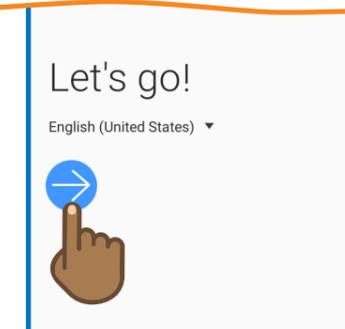
- 1 Use the Power key to turn your device on or off.
- 2 Press and hold the Power key for 2 seconds.
  - To turn the device off, tap Power off and confirm when prompted.
  - To restart your device, tap Restart.

### 1. Device Setup Wizard

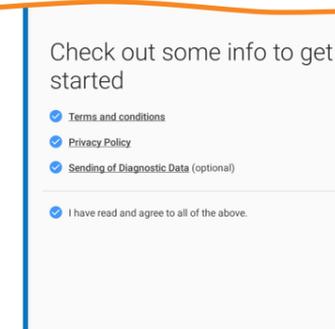
The first time you turn your device on, the Setup Wizard guides you through the basics of setting up your device. Follow the prompts to choose a default language, connect to a Wi-Fi network, set up accounts, choose location services, learn about your device's features, and more.

#### 1.1 Language, new device setup, and WI-FI connectivity

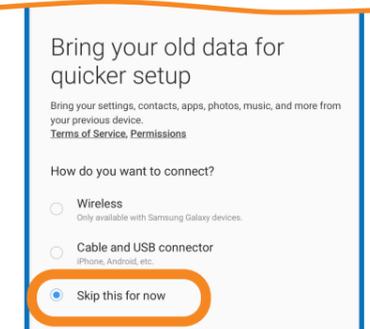
- 1 Select your language from the dropdown menu. Touch the blue button with the white arrow to get started.



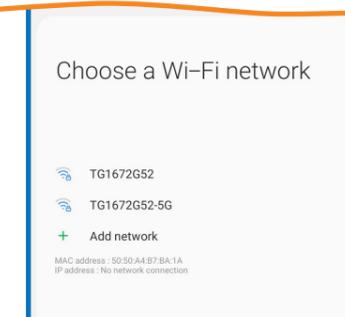
- 2 Read and accept the end user license agreement to continue. Then touch **Next**.



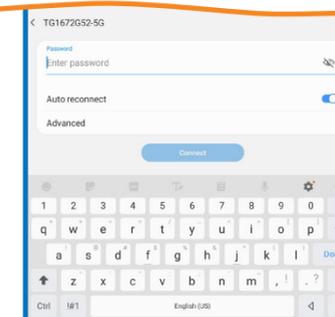
- 3 Set this device as a new device by selecting **Skip for now**, and then touch **Next**.



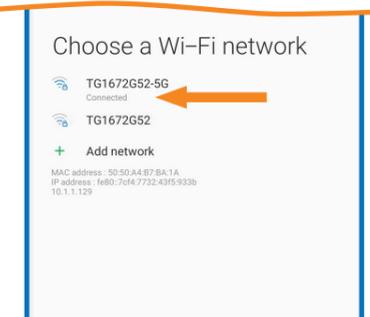
- 4 Select the WI-FI network you want to use.



- 5 Type the password for the selected WI-FI using the on-screen keyboard.

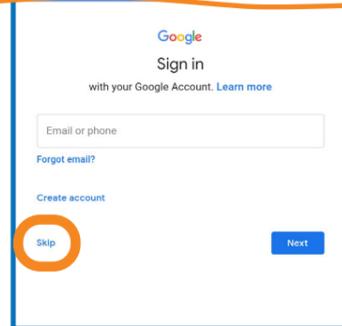


- 6 If the connection is successful, **Connected** will appear beneath the network name. Touch **Next**.

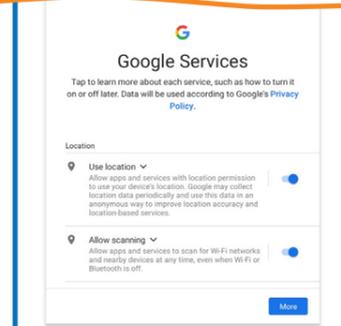


## 1.2 Google account setup, services, and apps

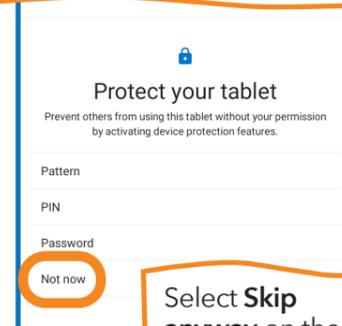
1 Skip creating or signing in with a Google account by touching **Skip**. Select **Skip** again on the following pop-up.



2 Select services settings (defaults are recommended). **Read and accept** the Terms and Policy to continue.



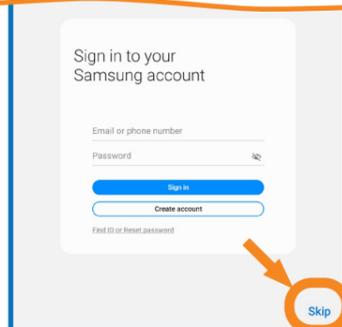
3 Select **Not now** when prompted to protect your tablet. This enables children to play independently.



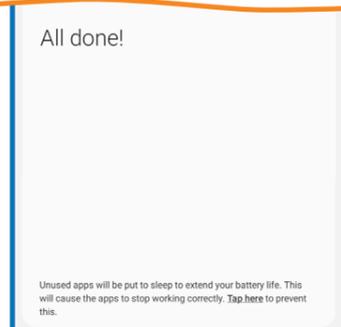
Select **Skip anyway** on the following pop-up.

## 1.3 Samsung account setup

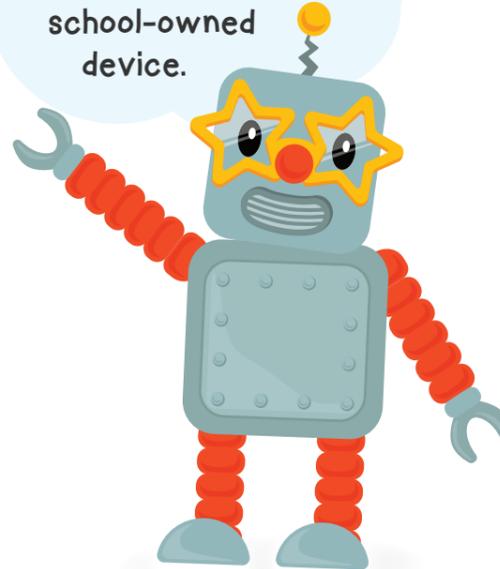
1 Skip creating or signing in with a Samsung account by touching **Skip**. Select **Skip** again on the following pop-up.



2 At the end of this step you will see an **All done!** screen. Next you will need to set up the Ignite application.



Skip creating Google and Samsung accounts during this setup. **These accounts are NOT needed for the tablet and Ignite app to work.** This ensures you are not leaving personal info on a school-owned device.



## 1.4 Hatch Ignite application installation

Within 10 minutes of completing step 1.3, your device will automatically install the Ignite app.

Installation of the Ignite software can take up to 15 minutes depending on your internet connection.



## 2. Ignite account setup

### WHAT YOU'LL NEED

✉ **Your email address and Ignite password.** Check your inbox for an email sent to you from no\_reply\_ignite@hatchearlylearning.com with the subject: **Your password to Ignite by Hatch**, which contains a password (teachers' emails will include a login link as well).

ⓘ **Teachers Only: Information about children in your class,** including first and last name, date of birth, gender, race, ethnicity, and parent/caregiver name(s), email(s), and mobile phone number(s).

- Tips:**
- You must connect the device to the Internet in order to start playing. After setup, you can use the device without internet for up to 7 days.
  - For better focus, have children use headphones when learning on the Ignite app.

Launch the Ignite app by touching the Icon from the home screen.



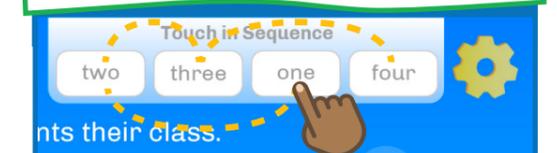
### 2.1 Ignite Getting Started (for Teachers)

- 1 Follow the link in the email referenced above and log in with your temporary password. Set your new password.
- 2 You can follow the prompts on your own device to set up your class and add children OR you can do this on the Hatch tablet. (If you start on one device, you can continue on another at any time.)
- 3 Launch the Ignite app (see image above). When you reach the Login screen, sign in using your email address and password.
- 4 Create/complete your class and add children by following the prompts. Add parent/caregiver information so children can continue learning at home.
- 5 Use the built-in tablet camera to take photos of each child. (This is required because children will select their photos to log in.)

### 2.2 Ignite Getting Started (for Parents)

- 1 Launch the Ignite app by touching the Ignite icon from the Home screen (see image at top of page).
- 2 When you reach the Login screen, sign in using your email address and the temporary password you received in the email referenced in the "What you'll need" section at the top of this page.
- 3 If prompted, reset your password.
- 4 You will see your child's photo appear on the screen. Your child will tap his or her photo to sign in and begin playing Ignite.

**REMEMBER TO LOG OUT**  
To keep your child's information private, remember to log out of Ignite before returning the tablet. Touch the yellow gear and the numbers in order, then touch "Log Out."





**Ignite by Hatch™** is a Connected Learning Experience that has been purchased and provided to your child for use in the home and at school. **Ignite by Hatch™** is comprised of 203 research-backed, play-based experiences that engage, instruct, and assess children to help them build kindergarten-readiness skills.

Children can play Ignite on nearly any touch-screen device. Whether your child plays at home or in the classroom, the data collected will be shared, in real-time, with your child's teacher. And since your child uses the same login no matter where play is happening, progress is continuous.

This chart will help you schedule a **time** for your child to play Ignite each day. This will ensure continued progress toward kindergarten readiness. And remember: It is important to allow your child to play Ignite independently, without help from a parent or sibling. This ensures your child is learning at the right pace.

Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				
Sunday				

