

## Standards and Competencies for Webpage Design-eCommerce (Course # 3760)

|  | Begin-End Yr |
|--|--------------|
| <b>Standard 1 - Students will analyze Internet etiquette on the World Wide Web</b>   | 2009 -       |
| 1.1 - Analyze Internet etiquette with regard to spamming, copyright, copyright infringement, and responsibilities for materials published for public viewing. Evaluate various Internet guards and programs intended to monitor and/or | 2009 -       |
| 1.2 - Evaluate means to protect intellectual property and limit liability  | 2009 -       |
| 1.3 - Analyze international issues.  | 2009 -       |
| 1.4 - Evaluate how to take legal action to protect a brand.  | 2009 -       |
| <b>Standard 2 - Students will demonstrate awareness of marketing and on-line product promotion skills</b>  | 2009 -       |
| 2.1 - Demonstrate the use of demographics, psychographics and audience data in achieving marketing goals   | 2009 -       |
| 2.2 - Conduct effective online product promotions in both global (mass) and niche (micro) markets  | 2009 -       |
| 2.3 - Develop and effectively place banner ads.  | 2009 -       |
| 2.4 - Analyze banner exchange and referrer programs.   | 2009 -       |
| 2.5 - Evaluate alternative promotion methods, including search engine placement, e-mail, and offline product promotion.  | 2009 -       |
| 2.6 - Evaluate market growth drivers and barriers.   | 2009 -       |
| 2.7 - Analyze Web marketing strategies and goals.  | 2009 -       |
| 2.8 - Examine factors that affect ecommerce implementations, including product distribution and availability, product pricing, and the selling of hard versus soft goods.  | 2009 -       |
| <b>Standard 3 - Students will analyze business-to-business eCommerce concepts</b>  | 2009 -       |
| 3.1 - Evaluate Electronic Data Interchange (EDI) and Internet EDI.   | 2009 -       |
| 3.2 - Analyze EDI provisions for business security.  | 2009 -       |
| 3.3 - Analyze the relationship between EDI and the Extensible Markup Language (XML)  | 2009 -       |
| 3.4 - Evaluate Open Buying on the Internet (OBI) technologies and elements   | 2009 -       |
| 3.5 - Comprehend and apply the Open Trading Protocol (OTP).  | 2009 -       |
| 3.6 - Evaluate business to business concepts.  | 2009 -       |
| <b>Standard 4 - Students will evaluate various industry standard site building software</b>  | 2009 -       |
| 4.1 - Evaluate commercial off-the-shelf (COTS) products.   | 2009 -       |
| 4.2 - Evaluate open systems emphasis.  | 2009 -       |
| 4.3 - Clarify the use of commercial off-the-shelf (COTS) and creation of open systems and other non-developmental items (NDI) through the use of interface standards.  | 2009 -       |
| 4.4 - Evaluate features and utilities available with commercial off-the-shelf (COTS) Web building software   | 2009 -       |
| 4.5 - Analyze Ecommerce eCommerce site development and deployment software   | 2009 -       |
| 4.6 - Evaluate features and utilities available with outsourced Ecommerce site creation packages   | 2009 -       |
| <b>Standard 5 - Students will evaluate site usability and customer relationship management concepts</b>  | 2009 -       |
| 5.1 - Analyze click patterns and screen flow.  | 2009 -       |
| 5.2 - Conduct a usability analysis.  | 2009 -       |
| 5.3 - Develop a customer relationship plan to include the use of synchronous and asynchronous service  | 2009 -       |
| 5.4 - Research the usefulness of self-service in customer relationship management  | 2009 -       |
| 5.5 - Analyze elements of a customer relationship management action plan   | 2009 -       |
| 5.6 - Demonstrate installation and integration of a knowledge base   | 2009 -       |
| <b>Standard 6 - Students will analyze high-performance customer-oriented frameworks</b>  | 2009 -       |
| 6.1 - Evaluate transaction security methods.   | 2009 -       |
| 6.2 - Distinguish the X.509 standard and digital certificates  | 2009 -       |
| 6.3 - Employ digital certificates to secure a site.  | 2009 -       |
| 6.4 - Differentiate between site maintenance, security management, and performance monitoring  | 2009 -       |
| 6.5 - Read and interpret log files to determine a system's ability to meet demands   | 2009 -       |
| 6.6 - Conduct performance testing on eCommerce site servers  | 2009 -       |
| 6.7 - Correct critical eCommerce site server bottlenecks.  | 2009 -       |
| <b>Standard 7 - Students will evaluate the process of commercial Web site publishing</b>   | 2009 -       |
| 7.1 - Evaluate commercial domain hosting services.   | 2009 -       |
| 7.2 - Evaluate various search engines.   | 2009 -       |
| 7.3 - Evaluate the concepts of domain name hosting, transfer, parking, registration, and sub hosting   | 2009 -       |
| 7.4 - Employ the use of Meta-tags to enhance and optimize commercial Web site publishing   | 2009 -       |
| 7.5 - Create an online catalog.  | 2009 -       |
| 7.6 - Deploy payment gateways.   | 2009 -       |
| 7.7 - Evaluate the benefits and drawbacks of ecommerce to upper management.  | 2009 -       |
| 7.8 - Evaluate common hardware and software used in an ecommerce solution  | 2009 -       |
| 7.9 - Analyze the elements of a Web storefront.  | 2009 -       |
| 7.10 - Plan a phased ecommerce site implementation.  | 2009 -       |
| <b>Standard 8 - Students will access and compare various domain hosting services</b>   | 2009 -       |
| 8.1 - Analyze various services offered by Internet hosting services.   | 2009 -       |
| 8.2 - Analyze costs of commercial domain hosting services.   | 2009 -       |
| 8.3 - Analyze needs to determine if your site requires entry-level, mid-level, or high-level outsourced storefronts  | 2009 -       |

|  |        |
|--|--------|
| Standard 9 - Students will analyze current market rates for commercial Web site design hosting and maintenance                                     | 2009 - |
| 9.1 - Analyze various services offered by Internet Web site design services, including in-house and instant storefront solutions.                  | 2009 - |
| 9.2 - Analyze services offered and costs by commercial Web site design services.   | 2009 - |
| 9.3 - Analyze the cost of host Internet connection and equipment required for hosting and maintenance  | 2009 - |
| Standard 10 - Students will demonstrate leadership, citizenship, and teamwork skills required for success in the school, community, and workplace. | 2009 - |
| 10.1 - Demonstrate dignity in work.  | 2009 - |
| 10.2 - Participate in Future Business Leaders of America (FBLA) as an integral part of classroom instruction                                       | 2009 - |
| 10.3 - Evaluate school, community, and workplace situations by applying problem-solving and decision-making skills.                                | 2009 - |
| 10.4 - Demonstrate the ability to work professionally with others  | 2009 - |