**FAQs Regarding Virtual School Enrollment August 2020**

To be consistent in our answers to parents, here are some questions we are receiving regarding virtual school.

1. **Will we be able to do the learning after I get off work or any time of day such as weekend days? Yes students can learn at any time of the day or evening.** Hours are flexible.  20 hours per week.

1. **Will we be required to sign in by a certain time daily?**  No, Hours are flexible.  20 hours per week. There will be required check-ins with the assigned mentor from SchoolsPLP. Additionally, the teacher may require a live session with the student (similar to a zoom meeting or Google Meet).

1. **I am looking into having a tutor come over 3 days weekly to complete their 20 hours of work, can it be consolidated that way for those of us that are working?**  Yes, Hours are flexible.  20 hours per week

1. **Will there be any wiggle room if we are unable to complete the requirements as far as getting them back into school physically?** You must commit to attend virtual school until winter break. Virtual students will be allowed to return to the physical classroom for the second semester of the 2020-2021 school year. Physical students who desire to go virtual in the second semester will be considered on a case by case basis. Hours are flexible.  20 hours per week

1. **Admin question: Are we supposed to leave the students who sign up for virtual school on the class rolls, or should we make a separate virtual school roll**?  We are still looking into the correct way to do this. We do not have a solid answer yet.

1. **Admin question: Can we set a specific date and time for people to come and pick up a Chromebook if they need one?  We will have them sign the responsibility paper when they get the Chromebook, right?**  The issuance of Chromebooks will need to come from the home school. Once you make contact with the virtual parent you can set up a time for issuance. They can either submit the documents through the Google Form, bring them signed to the school, or sign them at the school. Ultimately, we will need a signed contract at a minimum. If they get a Chromebook that is an extra document.

1. **Admin question:  When they are approved for virtual school, do I need to call them and see if they need a Chromebook or will we be notified another way?** According to Roger Choate with SchoolsPLP an upload speed of at least 1.5MBps will be an acceptable speed for the platform. Higher speeds will increase efficiency and ease of assignment completion.  If they need a Chromebook there is a box they would have completed on the google form. If you slide the spreadsheet over to the right you should see that column.

1. **Admin questions:  What if there is an error on my submission spreadsheet, such as an incorrect student?**

You have the ability to comment.  Select the cell where you see the error, and leave a comment explaining the error you find.

1. **Can a parent or student use a cellular device?**  No.  The platform is not supported. With the varied instructional components and assignment tasks for students to complete a cell phone will not be a viable internet option. Hotspots (provided they meet the speed test qualifications) are acceptable.

1. **Can you recommend any computer?**  Any low to mid range chromebook will work as effectively as a more expensive one.  This would be your most cost effective option.

1. **Can we use any computer?**  A PC, MacBook, or Chromebook will work, but tablets are not recommended.  We use chromebooks at school so students are familiar with them. Chromebooks are the most cost effective option.

1. **I can't get the speed test to work.**  Try a different browser such as Chrome, Edge, Safari, Firefox.  If this doesn’t work, google “internet speed test” and try another website’s speed test to get the same information. Please note if you are completing the application on a cell phone your speed test results will not be accurate. The Speed test should be completed on a device connected to the network where the student will complete their virtual school work.

1. **Can I submit a paper application?** No, applications must be submitted online. This is one way for us to verify that the virtual school option is possible for each unique situation. Inability to complete the online form may indicate that virtual school is not possible for the applicant.  If applicants are waiting on internet connectivity installation, you can complete your application at the local library.  However, your speed test results may not be accurate.

1. **Do I have to complete the virtual school at home?**  Your child can work anywhere they have a good connection. Chester County High School will have a WiFi signal that is broadcast through the parking lot soon to accommodate potential virtual learners. Jacks Creek and West Chester will have a similar set up in the near future.  By enrolling in the virtual option parents must commit to providing reliable internet connectivity to their students. Hours are flexible.  20 hours per week

1. **Will my virtual student still be able to participate in athletics?** Yes, virtual students are still eligible for athletics with Chester County Schools.