

RENAISSANCE

Accelerated Reader:

If the student sees a message asking for a monitor password:

In this case, the teacher or a school admin **MUST** call us to remove that password requirement.

If the student sees “no products assigned” when logging in to take an AR quiz:

In this case, the teacher or a school admin **MUST** call us to remove the IP address restrictions for their school.

If you have other concerns: Parents and teachers can call us at 800-338-4204 for additional support.