



Parent Information
2020-2021



What if...!

- ▶ What if your child had instant contact with a health care professional to address their immediate medical need?
- ▶ What if your child did not have to miss school days because the illness is caught early?
- ▶ What if you didn't have to wait for an appointment and didn't have to check your child out of school for a medical visit?
- ▶ Every child has the potential to be a C.A.T.S. patient once the paperwork is completed!

What is Telehealth?

- ▶ Telehealth uses computers, internet access, assessment tools, secure software, and camera devices to connect a health care provider with the patients who need them.
- ▶ These devices enable the provider to assess, diagnose, and treat health issues such as pink eye, ear infections, common cold, strep, flu, urinary tract infections, rashes, allergies, and lice.
- ▶ Testing supplies for strep, flu, and urinalysis will be available at all school locations offering telehealth visits.
- ★ **COVID 19 testing will not be available in the school setting.**

Who can use Care At The Schools (C.A.T.S.) Telehealth?

Your C.A.T.S. provider is here to see ANY students or staff members who present to the school nurse with a concern that can be addressed by a telehealth visit.



When will C.A.T.S. services be available?

- ▶ Registration packets will be distributed at the beginning of the new school year so that sick students can get help as soon as they need it!
- ▶ Hours will be Monday through Friday, 8am-3pm.
- ▶ Students must have a completed C.A.T.S. Packet turned in to have access to telehealth services.

Please ask your school nurse for more information.



What is the cost of a C.A.T.S. visit?

- ▶ Students- **\$0** (Insurance will be billed. Students with a copay, deductible or self-pay will not be responsible or billed for any visit fee).
- ▶ School staff- **\$20** visit fee (Insurance will be billed. Any copay, deductible, or self-pay will be covered by the \$20).

How does Care At The Schools (C.A.T.S.) work?

- ▶ If your child becomes sick while at school, the school nurse will connect them with a medical provider through computer access (telehealth).
- ▶ The school nurse will ALWAYS contact you prior to connecting with the medical provider.
- ▶ The school nurse will ALWAYS be present during telehealth visits.
- ▶ Visit information will be forwarded to the patient's regular doctor if the appropriate form is complete.



★ What is C.A.T.S. doing about COVID 19? ★

- ▶ Because swab tests must be run in a lab, we are not able to perform testing in the schools this year.
- ▶ C.A.T.S. will be available to help school nurses determine whether a new sickness might be related to a COVID 19 infection.
 - ▶ If your child is already sick and needs a test, please do not send them to school.

What is the purpose of C.A.T.S.?

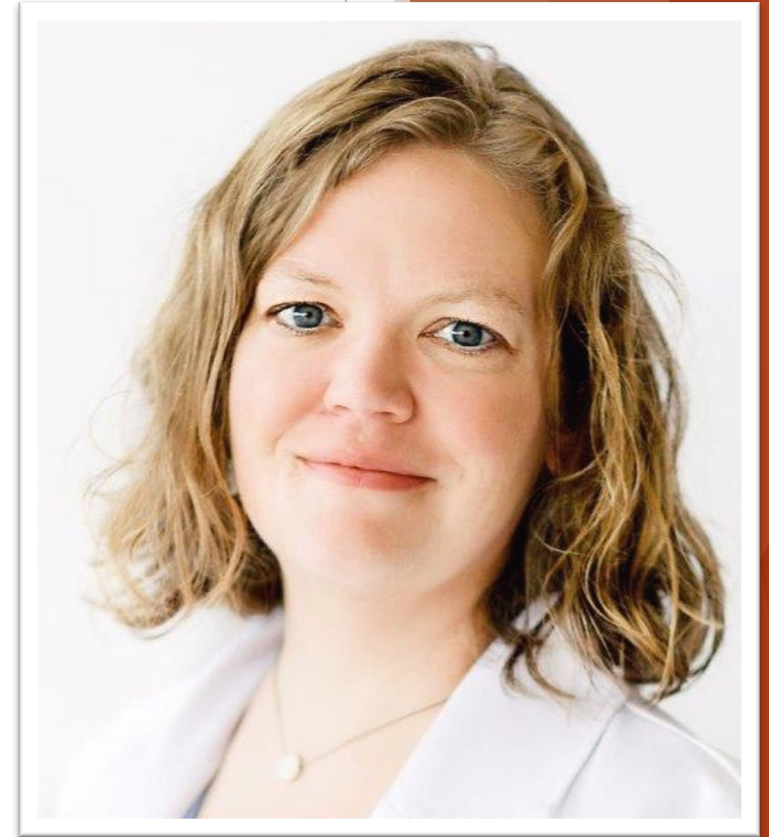
- ▶ To **promote** health by diagnosing and treating illnesses before sickness is serious.
- ▶ To **decrease** your time away from work or other important responsibilities.
- ▶ To **identify** any healthcare needs of your child within the school system.
- ▶ To **assist** families in establishing primary care if it is not already established.

Meet your C.A.T.S. medical provider

Your C.A.T.S. Provider for Rhea County Schools and Polk County Schools is Stephanie Conover, FNP.

Stephanie has been taking care of children and adults as a Family Nurse Practitioner for 12 years. Her favorite part of this work is helping people understand what is happening to them and empowering them to take the next steps forward. Stephanie enjoys spending free time with her nieces and nephew riding bicycles, playing board games, and learning musical instruments.

The C.A.T.S. program began in August 2019 and is provided through Ocoee Regional Health Corporation (Benton, TN).



Contact Information

Please feel free to email any questions to
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