OHP and the novel coronavirus (COVID-19)

Oregon Health Plan members are covered

Have OHP and need to be tested for COVID-19? It's covered. Need to stay in the hospital because of COVID-19? That's covered, too.

■ Traveling out of state? Emergency testing and hospitalization for COVID-19 is covered.

■ Have CAWEM? CAWEM is emergency-only coverage. During this national emergency, testing and hospitalization are covered, even if you do not get care in an emergency department.
  o If you have CAWEM coverage for pregnancy (also called CAWEM Plus) you are also covered for testing and hospitalization.

Your OHP coverage will not end during this national emergency

Your health is important to us. Starting March 18, 2020, if you have OHP, you are covered. You are covered even if you get a letter that says your OHP is closing or you no longer qualify. Your OHP benefits will not be closed.

Federal emergency payments will not change your OHP eligibility

The federal government is sending stimulus checks to help families during the COVID-19 emergency. It is also increasing unemployment payments. The stimulus and unemployment increase will not affect your OHP eligibility. This money will not be counted when you are applying or reporting a change in your household.

Get your prescriptions by mail instead of going to the pharmacy

OHP members can get many prescriptions by mail. Ask your pharmacy if they can mail your prescriptions for free.

If you need help, call your CCO and ask about mail-order pharmacy services. You can also check your member handbook for more information. Find your CCO's contact information and handbook at http://bit.ly/CCOplans.

If your pharmacy won't send your prescriptions, you can use the Postal Prescription Service. Call 800-552-6694 or go to www.ppsrx.com to sign up.

Don't run out of important medications, refill them two weeks early

It's important to keep taking medications as prescribed. Refill your important medications at least two weeks before you run out. You can ask for an emergency supply.

Pharmacies can help. If the pharmacist says it is "too soon," tell them you need a refill now because of the COVID-19 emergency.

Stay home and use phone, video, and online appointments

You can set up appointments, talk to your providers, and get care without leaving your home. This is called "telehealth" and it's free for OHP members. Talk to your doctor or other providers about making a telehealth appointment. You can also ask your CCO.

If you need an interpreter or help in another language or format, tell your provider. They are there to help.

Do you need health coverage? Apply at ONE.Oregon.gov today

During this national emergency, it's important that you have access to the health care you need. The Oregon Health Plan is free health coverage for those who qualify. You can get OHP even if you have been denied in the past.

Applying for OHP is easier than before. Apply today at ONE.Oregon.gov or call 800-699-9075. Wait times may be long. You can also get free help from a local community partner. Find one at http://bit.ly/ohplocalhelp.

Learn more about COVID-19 and what's happening in Oregon

- Oregon Health Plan & COVID-19 information for members.
- Oregon Health Authority COVID-19 updates about cases, guidance, commons questions and more.
- DHS COVID-19 updates about food benefits, emergency help and more.
- National COVID-19 Information from the Centers for Disease Control and Prevention.