

# COVID-19 Free/Reduced Internet Offers in Idaho

- Data caps/late fees removed and no termination clause on nearly all providers for the next 60 days as of 3/13/2020

## **PARENTS:**

Please use this document as a way to find offers in your zip code. Go to the Coverage Maps in the next section of the document, click the first link, type in your zip code and see what providers are available in your area. Then reference this document to see what, if any, offers are available.

*Teachers, Administrators and IT Staff: Please direct questions on free/reduced offers for technologies to enable remote learning, remote working, free education on how to teach classes remotely and more:*

Ryan Doute at Cerium Networks

208-947-8183 Office

313-952-8758 Cell

[rdoute@ceriumnetworks.com](mailto:rdoute@ceriumnetworks.com)

<https://ceriumnetworks.com/cerium-here-for-you/>

## Coverage Maps

- Check <https://broadbandnow.com/Idaho> to see what providers are available by home address
- [Sparklight Coverage Map](#)
- [Centurylink Coverage Map](#)
- [ATC Coverage Map](#)
- [Cox Internet Coverage Map](#)
- [Syringa Internet Coverage Map](#)
- [Frontier Coverage Map](#)
- [Charter Spectrum Coverage Map](#)
- [Xfinity/Comcast Coverage Map](#)
- [Rise Broadband Coverage Map](#)
- [Safelink Coverage Map](#)

## State Department of Education's Version

### Sparklight/CableOne

- **\$10/month (+10.50/month modem rental, if you have your own modem you don't have to pay that or the deposit) for 15Mbps internet for 60 days no documentation required to sign up. ASK SPECIFICALLY FOR THIS PLAN**
- **Does not include price of modem, deposit or installation (\$80-100)**
- **Call: 877-692-2253**
- **Free WiFi in Sparklight office parking lots**
- **<http://one2one.sparklight.com/sparklight-offers-low-cost-internet-to-assist-families-in-need-during-coronavirus-covid-19-crisis/>**
- **PLEASE CALL BACK AND ASK FOR THIS OFFER IF YOU'VE TRIED PREVIOUSLY. I JUST CALLED AND SPOKE WITH THEM YOU MUST ASK FOR THIS PLAN**

### CenturyLink

- **Unable to find similar offers, have reached out for confirmation**

### ATC

- **Offering to set up an internet connection for children in their coverage area who do not have home internet, nothing from their official site yet**
- **<https://www.idahoednews.org/news/resources-free-meals-internet-for-children-across-idaho/>**

### Cox

- **First month free to new customers of Connect2Compete, low cost product for families with school aged children and \$9.95 after for 60 days (families with kids who qualify for the national school lunch program, SNAP or TANF benefits)**
- **\$19.99 offer for new starter internet customers with a temporary boost up to 50Mbps, no contract or qualifications**

### Syringa

- **No offers currently per Larry Price, VP of Marketing/Sales**

### Frontier

- **Participates in the Lifeline Program (federal) which discounts internet services by \$9.25/month (that's off of the normal bill, not \$9.25/month for service)**
- **<https://frontier.com/resources/discountprograms/lifelineprogram/idaho>**
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## Rise Broadband (roof mounted dish)

- **Free Installation and router**
- **Equipment rental fee of \$10.99 per month. In addition to any applicable taxes, each order will be assessed a monthly recurring carrier cost recovery fee of \$5.44 per month.**
- **Speeds up to 25 Mbps for \$50/mo (plus taxes) for 6 months - unlimited data**
- **Speeds up to 50 Mbps for \$60/mo (where available) for 6 months - unlimited data**
- **Price includes autopay, without it's an additional \$5/month**
- **After 6 months of service, bill increases by \$10/month. Offer good until 5/25/2020**
- **[Rise Broadband Student Discount](#)**
- **<https://www.risebroadband.com/additional-fees-disclosure-statement/>**

## Project Mutual Telephone Coop

- **PMT will provide 30-days free internet to families within their service area (Southern Idaho) with K-12 students who do not have internet access during the school closures.**
- **For more details contact PMT at either (208) 436-7151 or (208) 878-7151**
- **<https://www.facebook.com/ProjectMutualTelephone/posts/3095989007128273>**

## Tekfinity

- **First month free on all plans**
- **Offering a low cost "Student Plan": \$24.95/month for 2x1mpbs internet**
- **No contract required, no data caps**
- **Twin Falls area customers call: 208-736-0188 Boise customers call: 208-332-0188**

## Safelink Internet Services

## Spectrum/Charter

- **Charter is offering free spectrum broadband and Wi-Fi access for 60 days to homes with K12/college students who do not currently have Spectrum broadband**

at any service level up to 100Mbps. Installation fees waived for student households. To enroll call 844-488-8395

- <https://www.spectrum.net/support/internet/coronavirus-covid-19-information-spectrum-customers/>

## XFINITY/Comcast

- Limited to small parts of Postfalls/CDA area and Plummer
- Free mobile hotspots nationwide for 60 days
- New internet essentials customers receive 2 free months of internet services which is available to all qualified low-income households for \$9.95/month + tax. Must apply by 4/30/2020. For all new and existing internet essentials customers, the speed of the service increased to 25Mbps/down and 3Mbps/up

## T-MOBILE

- All current T-Mobile and Metro plans have unlimited smartphone data for the next 60 days
- Similarly all of those customers are getting an additional 20GB of mobile hotspot/tethering services for the next 60 days (10GB/month for 2 months)
- Increasing data allowance at no charge to schools and students using EmpowerED digital learning program to ensure each participant has access to at least 20GB of data per month for next 60 days
- Dial 611 from your phone to speak to Care for additional information or plan changes
- As of 3/16/2020 they stated they do \*NOT\* have an offer available for 60 days of free service and encourage consumers to be cautious of social media stating otherwise
- <https://www.t-mobile.com/brand/ongoing-updates-covid-19>

## Verizon

- Waiving\* activation and upgrade fees (via a waiver credited at time of purchase or on next bill)
- No current offers for mobile hotspot or Jetpack services for students
- Waiving voice service charges for current Lifeline customers

## AT&T

(No Idaho coverage for home internet, but leaving it up as info for distance learning students and to use as reference when other providers don't have offers)

- All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data.

- Offering internet access for qualifying limited income households at \$10 a month through [Access from AT&T program](#). Expanded eligibility to Access from AT&T to households participating in the NSLP.
- New customers receiving two free months of service
  - No installation fee
  - No contract
  - No deposit
  - Free in-home WiFi
  - Check [Access from AT&T](#) for availability by address
- <https://www.att.com/help/covid-19/>

### Lifeline Program (Federal)

- **A federally funded program that lowers the monthly cost of phone or internet services.**
- Lifeline typically provides up to a \$9.25 monthly discount on service for eligible low-income subscribers. Subscribers may receive a Lifeline discount on either a wireline or a wireless service, but they may not receive a discount on both services at the same time. Lifeline also supports broadband Internet access service and broadband-voice bundles. FCC rules prohibit more than one Lifeline service per household.
- **Qualifying is the first step. Requires an application with personally identifiable information.**
- <https://nationalverifier.service-now.com/lifeline>
- [https://www.fcc.gov/sites/default/files/lifeline\\_support\\_for\\_affordable\\_communications.pdf](https://www.fcc.gov/sites/default/files/lifeline_support_for_affordable_communications.pdf)